

1. LISTEN AND COMPLETE THE CONVERSATION.

Shop assistant: Can I _____ you?

Customer: Yes, have you got this _____ in other colours?

Shop assistant: We've got it in white, black, red and purple. What _____ do you want?

Customer: _____

Shop assistant: OK, in _____ we've got _____

Customer: And in purple?

Shop assistant: No, just _____

Customer: OK, red. Can I _____?

Shop assistant: Yes, of course. The _____ are over there.
(pause)

Shop assistant: Is it OK?

Customer: Yes, I'll _____ it.

Shop assistant: That's _____. Would you like to pay by _____ or with _____?

Customer: Cash please. Here's twenty.

Shop assistant: OK, thanks, that's _____, 5 p change and here's your _____

Customer: Thanks. Bye.

1. CHECK YOUR UNDERSTANDING.

1. What size T-shirt does the customer want? _____
2. Does the shop have a medium size purple T-shirt? _____
3. What colour T-shirt does the customer try on? _____
4. Does the customer buy the red T-shirt? _____
5. How much does it cost? _____
6. Does the customer pay by credit card or with cash? _____