

Name :

Class :

Choose the correct answer!

1. Staff : Excuse me, Ma'am. Could I help you with your bags?

Guest : That would be great. Thanks.

What expression used in the dialog above?

- A. Paying attention to someone
 - B. Asking someone's opinion
 - C. Persuading someone
 - D. Offering help
 - E. Giving a compliment to someone.
2. The sentences below are the expressions of offering help, *except*
- A. Let me give you a hand.
 - B. May I offer my assistance?
 - C. I'll be happy to help you if you'd like.
 - D. Could you do me a favour?
 - E. Here. I will do it for you.
3. Wina : Would you like me to do the ironing for you?
Nia :
- The suitable response to complete the dialog is
- A. If you wouldn't mind.
 - B. Yes, I'll do it alone.
 - C. No, if you postpone it.
 - D. No, I rarely eat at the restaurant.
 - E. Sorry, I'm busy right now.
4. John : Do you need some helps to carry the apples?
Jane :
- The suitable response to complete the dialog is
- A. I don't know
 - B. Sure. That's very kind of you
 - C. I will help you.
 - D. Good bye.
 - E. These apples are good.
5. Adi : I've already finished my homework but I can't print it. ?
Rudi : Sure. I can print it for you.
- The suitable response to complete the dialog is
- A. Could you help me to print it?
 - B. Thank you.
 - C. Do you want me to help you?
 - D. What time is it?
 - E. Shall I print it for you?