



**Read the passage and choose the correct words or phrases from the list to fill in the blanks.**

*To: PaulRobinson@centralstationery.com.us*

*From: SabrinaMonti@aranlo.com.us*

*Date: Dec 8*

*Subject: Prices and standards*

Dear Mr. Robinson,

I am writing this to express my dissatisfaction with your company. All our office supplies have been ..... from your company for the last ten years. The total value of the orders I have ..... over that time period can be estimated to more than \$30,000. However, I will stop ordering ..... from your company from now on.

I have just discovered that you always ..... me approximately double the ..... in comparison with the same items that other stores offer. For instance, last Friday I bought ten MP F30 black printer cartridges at a total ..... of \$500. A few days later, I came across an Internet advertisement for the same cartridge on Office-Mart online shop and the cost was only \$250 for 10 cartridges. What is more, the Tisko mini projector I bought from your company last month costs 100\$, whereas it only costs \$55 in Office-Mart. Office-Mart is also running "Buy 1, Get 1 Free" promotion for next Christmas but your company only offers a 20% off coupon. It seems clear that we will never get the best deal from your company.

There is no reason for us to continue shopping at your company anymore. I think Office-Mart is our new partner from this moment onwards.

Sincerely,

Sabrina Monti

Office Manager