

1 How long has Scott's Flowers been open?

- A over fifty years
- B over sixty years
- C over seventy years

2 How does Rob take orders for flowers?

- A by phone and in the shop
- B by phone and on the internet
- C on the internet and in the shop

3 According to Rob, what do florists need to be good at?

- A working alone
- B growing plants and flowers
- C communicating