Listening Comprehension 🎧

1 **Listen to three IT workers' conversations. Circle the correct answers.**

1. Mary is helping a customer at a **computer shop** / **hardware company** / **trade exhibition**.
2. The customer has got a **manufacturing business** / **bank** / **software company**.
3. Laura Flax **works in the IT Department** / **is a programmer** / **is the network administrator**.
4. Mr Howard's office is on the **first floor** / **third floor** / **second floor**.
5. The monitor doesn't work because **there isn't a power supply** / **there's a cable missing** / **the box is empty.**

2 **Listen again and answer the questions.** (10 points)

Conversation 1:

1. What number display does the customer want to see?

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2. How does Mary describe the software products display?

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Conversation 2:

3. Why doesn't the employee know Mr Howard?

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Conversation 3:

4. Where does Sam work?

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5. What did Sam tell the customer to do first?

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