

Part 1

Questions 1-2 Choose the correct letter A–C.

Example: The customer went to South Africa

A. last month

B. last week

C. last year.

1. The travel agent:

A thinks Europe is a good destination

B can personally recommend Vancouver

C does not think America is a good choice.

2. The customer:

A is going to Europe next year

B knows people living in Canada

C wants to go to the warmest place.

Questions 3-6

Complete the form using **NO MORE THAN TWO WORDS OR A NUMBER.**

Customer's name:	Jim 3.....
Address	10 Allen Road, Oldham

Destination	Vancouver, Canada
Contact number:	0151 4..... (home number)
Flight number	5.....
Length of stay (nights):	6.....

Questions 7-10

Complete the sentences below **USING NO MORE THAN TWO WORDS OR A NUMBER**

The travel agent recommends some form of 7..... cover for peace of mind.

There are two types of cover, but the best cover is offered with the 8.....
Star policy.

The client can see a play at the theatre for \$ 9.....

The flight and the insurance together cost £ 10.....

Part 2

Questions 11-15 Select the correct answers A-D.

11. Who is the speaker addressing?

- ☐ A Property agents
- ☐ B People selling houses
- ☐ C People in the countryside
- ☐ D People buying second homes

12. Rental property in the city...

A is very easy to find

B is becoming more difficult to find

C is an investment opportunity

D is often the only option

13. Lisa Brown believes...

A most people will own their own home at some time

B there is a psychological factor involved in owning your own home

C fewer people are interested in owning a house

D most young people need a deposit before they can buy a house.

14. Property in the countryside is becoming more popular because...

A people want to get away from the city

B some parts of the city are becoming overcrowded

C the concept of the home office means that some people don't need to go into work

D public transport is beginning to serve outlying areas.

15. What kind of properties does the speaker specialise in?

A Commercial

B Investment

C First homes

D Rural

Questions 16-20

Answer the following questions **USING NO MORE THAN THREE WORDS OR A NUMBER**

What end of the market are the properties? 16.....

What does the speaker compare buying houses with? 17.....

What kind of equity can be the result of buying a property when the market is high?

18.....

How does she describe the feeling of successful property investment? 19.....

How can you ask the speaker a question? 20.....

Part 3

Questions 21-24

Answer the following questions **USING NO MORE THAN THREE WORDS AND / OR A NUMBER**

How long is the radio show? 21.....

What is the general focus of the programme? 22.....

Where is Professor Ripley from? 23.....

According to Professor Ripley, what animals do people most associate with the African bush? 24.....

Questions 25-28

Complete the table below using **NO MORE THAN THREE WORDS OR A NUMBER.**

	Threats	Natural habitat	Population
African lions		bush	Estimated to be 25.....
Tigers	26.....	forests and plains	fewer than 27.....

Snow leopards	Expansion of 28.....	high-altitude pastures	
------------------	-------------------------	---------------------------	--

Questions 29-30 Circle the appropriate letter A–D.

29. Where is the WWF currently funding projects to help the snow leopard?

A Nepal, Pakistan and Bhutan

B Nepal and Pakistan

C Bhutan and Nepal

D Pakistan and Bhutan

30. Listeners should telephone

A immediately if they want to put forward an opinion

B during the commercial break

C in 10 minutes if they have anything they want to ask the professor

D if they have any information regarding pumas or jaguars.

Part 4

Question 31 Circle the correct answer A–C.

31. The students are expecting

A to hear a lecture on overpopulation

B Mr Mackenzie

C a guest speaker

Questions 32-36 Complete the table below using **TWO WORDS OR A NUMBER**.

42 million adults 32.....

50 million adults have the reading ability of a 33..... year-old.

Increasing by around 34..... and a quarter million per year. Illiteracy costs

	Unemployment	Unrealised earnings	Literacy programmes
cost (in billions of US dollars)	\$ 35.....	237	\$ 36.....

Question 37 Circle the appropriate letter A–D.

37. Illiteracy is increasing because many young learners are

Anot being taught how to break words into sounds

Bgiven word lists which are too long

Cnot challenged enough in the classroom.

Questions 38-40 Complete the summary below **USING NO MORE THAN TWO WORDS**.

English is made up of 26 letters, with 44 38..... and 70 ways of 39..... . Unsuccessful teaching practices persist, however, because reading is 40.....