

Exercise 5**Questions 1–10**

Listen to the conversation between a student and an accommodation officer at a university and fill in the form using **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each space.

Surname	1 _____
Date of birth	2 _____
Subject	3 _____
Time at university	4 _____
Preferred accommodation type	5 _____
Hobbies	6 _____
Eating habits	7 _____
Preferred housemates	8 _____
Preferred location	9 _____
Other accommodation requirements	10 _____

Exercise 6**Questions 1–10**

Listen to the telephone conversation and complete the form. Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer.

Customer's name	1 _____ Jones
Address	2 _____, 21 Coventry Road, Sheldon, 3 _____
Phone number	4 _____
Number of photographs per film	5 _____
Subject of photographs	6 _____
Branch	7 _____
Date	8 _____
Receipt number	9 _____
Refund	10 _____