

1 Correct the mistake in each sentence.

- 1 *How What is the weather like in Scotland?*
- 2 I like eat Japanese food. It's very healthy.
- 3 Is Paula like her new flat?
- 4 We've never been to Oman. What it like?
- 5 Does you like this dress? I'm not sure about it.
- 6 What they like best about living in Canada?
- 7 Where do you liking going out in the evening?
- 8 I'm really like this city. There's so much to do!
- 9 What's Zurich likes in the winter?
- 10 Are you like learning Spanish?
- 11 He really liking junk food.

2 Complete the sentences with the correct active or passive form of the verb in brackets.

- 1 The Harry Potter books were written (write) by J.K. Rowling.
- 2 Two men arrested (arrest) for theft last night.
- 3 The girl helped (help) the lady cross the road.
- 4 Their plane delayed (delay) for three hours yesterday.
- 5 The thieves stole (steal) five paintings from the National Art Gallery.
- 6 I told (tell) yesterday to call back today.
- 7 Ten tons of litter left (leave) on our streets every day.
- 8 His salary paid (pay) into his bank account every month.
- 9 My company gave (give) us all a bonus of £100 last Christmas.
- 10 Two hundred shoplifters caught (catch) in this shop every week.
- 11 The victim showed (show) photos of people who could be the thieves.

3 Complete the words to describe the town.

My town's not very big but it has ¹ c_l_e_a_n, ² s___ streets with a good ³ p_____ transport system and no ⁴ t_______ jams. The town centre has beautiful old ⁵ b_______. There aren't many nice ⁶ p___ but there are lots of green ⁷ s_______. The best thing is the people. They're very kind and ⁸ f_______. There are also some problems of course: our town doesn't have a very good ⁹ n_______ and there aren't really enough things to ¹⁰ s___ and do, but it's cheap to ¹¹ l_____ here. I love it.

4 Complete the crime and punishment words.

- 1 There is a lot of g_r_a_f_f_i_t_i on the walls.
- 2 He was arrested for credit card f_____d.
- 3 How long was her p_i_o___e_n___c___?
- 4 He did six months' c_m_u___t___r_i_e.
- 5 The s___p___f___e_ was caught with a bag of stolen clothes.
- 6 The h_f_ of a Picasso painting made big news.

5 Match 1–6 with a)–f).

1 There have been a lot of delays	<u>d</u>
2 Kim often gets stuck	<u>__</u>
3 Do you ever complain about bad	<u>__</u>
4 How often do you receive spam	<u>__</u>
5 My computer has just	<u>__</u>
6 I can't stand people speaking	<u>__</u>

- a) service in shops?
- b) in your inbox at work?
- c) crashed. Can you help?
- d) ~~on the train this week~~
- e) loudly on their mobile phones.
- f) in traffic jams.

6 Complete the conversation with the words in the box.

be back can you doesn't work find out
 I can I speak into it money back
 sorry about the moment You'll have

A: Excuse me, could ¹ I speak to the manager?
 B: I'm sorry but he's not here at ² __.
 A: Well, ³ __ help me? I bought this camera here yesterday and it ⁴ __.
 B: Oh dear. I'm really ⁵ __ that. Did you put the right battery in it?
 A: Of course I did! But the camera's broken. I'd like my ⁶ __.
 B: I'm afraid there's nothing ⁷ __ do at the moment. ⁸ __ to talk to the manager. He'll look ⁹ __ for you.
 A: And when will he ¹⁰ __?
 B: I don't know, sir. I'll go and ¹¹ __.