

# Questions

Complete the sentences with words from the list.

*battery contact select username  
password button mobile*

1 Key in the phone number and press the green \_\_\_\_\_

2 First, \_\_\_\_\_ an account to send the money from.

3 Your \_\_\_\_\_ for the website is the same as your email address.

4 A Can I recharge my phone \_\_\_\_\_ here?

    B Sure, there's a power point over there.

5 You aren't in my \_\_\_\_\_. list. Can you tell me your phone number, please?

6 You can use someone's phone number to send money with \_\_\_\_\_. banking.

7 Do you know the Wi-fi \_\_\_\_\_ to get Internet access in the hotel room?

**Cross out** one noun in *italics* which you cannot use with the verb in **bold**.

- 1 I need to **charge** my *battery / laptop / screen / smartphone / tablet / device*.
- 2 I can't **access** the *Internet / my username / my emails / my bank account / our website*.
- 3 I want to **send** *Wi-fi / money / a text message / payment / an SMS*.
- 4 **Press** the *button / your account / 'confirm'*.
- 5 Please **key in** *your username / your order number / your device / your password*.

Complete the missing words in the four conversations.

A Can you <sup>1</sup>g \_\_\_\_\_ m\_\_\_\_\_ a h\_\_\_\_\_?

B Sure.

A I <sup>2</sup>d\_\_\_\_\_ k\_\_\_\_\_ h\_\_\_\_\_ t\_\_\_\_\_ put these photos onto CD-ROM. I'm <sup>3</sup>t\_\_\_\_\_ t\_\_\_\_\_ copy them for Bob. Can you <sup>4</sup>h\_\_\_\_\_ m\_\_\_\_\_?

C Yes, <sup>5</sup>o\_\_\_\_\_ c\_\_\_\_\_.

D <sup>6</sup>H\_\_\_\_\_ d\_\_\_\_\_ I send a file to Sandy?

C Let me see.

E Do you <sup>7</sup>w\_\_\_\_\_ a h\_\_\_\_\_?

F That <sup>8</sup>w\_\_\_\_\_ b\_\_\_\_\_ g\_\_\_\_\_. I don't know how to log on.

G I'm trying to download a document.

H Can I <sup>9</sup>h\_\_\_\_\_?

G Oh, <sup>10</sup>y\_\_\_\_\_, p\_\_\_\_\_.

H Click on that icon and ...

Put the conversations in the correct order.

A a \_\_\_\_ Sure.  
b \_\_\_\_ I've got a problem. I'm trying to book a flight on the Internet, but it doesn't work.  
c \_\_\_\_ John, can you help me?  
d \_\_\_\_ Yes, but I don't know how to enter it.  
e \_\_\_\_ Do you have a username for the website?  
f \_\_\_\_ Click here, then key it in.

B a \_\_\_\_ That would be good.  
b \_\_\_\_ What's the problem?  
c \_\_\_\_ How do I print this document?  
d \_\_\_\_ Let me see ...  
e \_\_\_\_ Are you OK, Galina? Do you want a hand?