Questions

Complete the sentences with words from the list.

battery *contact* *select* *username*
password *button* *mobile*

Key in the phone number and press the green _____
2 First, _____ an account to send the money from.
3 Your _____ for the website is the same as your email address.
4 A Can I recharge my phone _____ here?
B Sure, there's a power point over there.
5 You aren't in my _____. list. Can you tell me your phone number, please?
6 You can use someone's phone number to send money with _____. banking.
7 Do you know the Wi-fi _____ to get Internet. access in the hotel room?

~~Cross out~~ one noun in *italics* which you cannot use with the verb in **bold.**

1 I need to **charge** my *battery / laptop / screen / smartphone / tablet / device.*
2 I can't **access** *the Internet / my username / my emails / my bank account / our website.*
3 I want to **send** *Wi-fi / money / a text message / payment / an SMS.*
4 **Press** *the button / your account / 'confirm'.*
5 Please **key in** *your username / your order number / your device / your password.*

Put the conversations in the correct order.

A
a ___ Sure.
b ___ I've got a problem. I'm trying to book a flight on the Internet, but it doesn't work.
c ___ John, can you help me?
d ___ Yes, but I don't know how to enter it.
e ___ Do you have a username for the website?
f ___ Click here, then key it in.

B
a ___ That would be good.
b ___ What's the problem?
c ___ How do I print this document?
d ___ Let me see …
e ___ Are you OK, Galina? Do you want a hand?

Complete the missing words in the four conversations.

A Can you [1]g_____ m_____ a h_____?
B Sure.
A I [2]d_____ k_____ h_____ t_____ put these photos onto CD-ROM. I'm [3]t_____ t_____ copy them for Bob. Can you [4]h_____ m_____?

C Yes, [5]o_____ c_____.
D [6]H_____ d_____ I send a file to Sandy?

C Let me see.
E Do you [7]w_____ a h_____?
F That [8]w_____ b_____ g_____. I don't know how to log on.

G I'm trying to download a document.
H Can I [9]h_____?
G Oh, [10]y_____, p_____.
H Click on that icon and …

LIVEWORKSHEETS