

11.3) HELP!

F offering to help
P intonation in offers
V verbs of movement



VOCABULARY

VERBS OF MOVEMENT

A Look at the situations below. Which problems can you see in the photos?

- 1 You're sitting on a bus. You're feeling very tired and you have a long journey. You see a woman. She's **standing** and she's **carrying** a baby.
- 2 You are walking along a road. You see a young man. He's **pushing** his car.
- 3 You're in a busy city. You're in a hurry because you have an important meeting and you're late. A person in front of you **drops** his pen.
- 4 You see a woman of about twenty. She's carrying a heavy suitcase down some steps and she's in trouble because she can't **lift** it.
- 5 You see a person with a bad leg. He drops some magazines and papers and can't **pick** them **up** easily.
- 6 You see a man by the road. He is **lying** on the ground and he isn't moving.
- 7 You see a blind person. He's trying to **cross** the road but the traffic is busy.

FUNCTION

OFFERING TO HELP

2 Read the article and guess the missing city name.

The most helpful city

When someone sees a person in trouble, do they stop and help or just 'walk on by'? Researchers from the USA decided to answer the question 'Which is the most helpful city in the world?'. They went to twenty-three capital cities and did three experiments to find out:

- a) A person is walking along the street and drops his/her pen.
- b) A person with a broken leg drops some papers.
- c) A blind person is trying to cross the road.

They found that people in Spanish-speaking cities were usually the most helpful. Madrid, San Salvador and Mexico City each scored highly. People in these cities gave help with a smile and seemed happy to give their time. People in New York came near the bottom: they were often too busy or were in a hurry. They also said they sometimes didn't offer help because it was dangerous or because people got angry with them. And the most helpful city in the world? _____, in Brazil.

A  11.5 Listen and match conversations 1–3 with situations a)–c) in the text.

B Listen again and complete sentences 1–4 below.

1 _____ me help.	3 _____ I help you?
2 _____ do it.	4 _____ I carry your bag?

C  11.6 Listen to two speakers. Tick the offer that sounds more polite.

1 A _____	B _____	3 A _____	B _____
2 A _____	B _____	4 A _____	B _____

A Match problems 1–5 with offers a)–e).

- 1 I can't open the window.
- 2 I'm hungry.
- 3 I can't reach the dictionary.
- 4 I can't lift this bag.
- 5 It's cold in here.

- a) I'll get it for you.
- b) Let me carry it.
- c) I'll make you a sandwich.
- d) Shall I close the window?
- e) Let me try ... Ooh, it's stuck.

VOCABULARY

VERBS OF MOVEMENT

Complete the conversations with the verbs in the box.

carry drop lift stand cross push
lie pick up

1 A: I'll take these dishes.
B: Don't carry all of them. You'll drop them!

2 A: Don't cross the road now – the crossing light is still red.
B: Sorry, I didn't look.

3 A: And then my car just stopped.
B: So what did you do?
A: Lee helped me to lift it – and a couple of minutes later, it started again.

4 A: Don't worry, I'll be OK. Oh, no!
B: What's the matter?
A: This box is too heavy. I can't lift it!
B: I can carry it for you.

5 A: Don't lie in the sun for too long. You'll get sunburnt.
B: Twenty minutes is not too long – I'll be fine.

6 A: Hi, Jenny. It's me.
B: Hi, Frank. Where are you?
A: I'm on the train. It's really crowded, so I have to stand.

Circle the correct option.

1 A: Are you OK? Let me carry that.
B: a) Yes. b) No problem. c) Thanks a lot.

2 A: Shall I speak to Mr Chen for you?
B: a) That's kind of you. b) You're welcome. c) It's a problem.

3 A: I'll drive you home.
B: a) You're welcome. b) Shall I do it?
c) Thanks. I'm very grateful.

4 A: Thank you very much.
B: a) Yes. b) You're welcome. c) Your welcome.

5 A: Is this seat free?
B: Sure.
A: a) Thanks a lot. b) No problem. c) You're welcome.

6 A: I'll buy lunch.
B: a) Really? Please. b) Really? Sure. c) Really? Thanks.

! A Put 1–4 and a)–d) in the correct order to make sentences.

1 my / problem / MP3 / there's / a / player / with
There's a problem with my MP3 player.

2 favourite / was / that / my / vase

3 tired / really / I'm

4 in / cold / here / it's

a) coffee / let / you / a / make / me

b) look / me / let

c) you / I'll / buy / one / another

d) I / window / shall / close / the