IMPEDIMENTS TO E-GOVERNMENT

VOCABULARY: Complete the sentences with one of the words from the list. Please, note that some words are extra.

Tackle – over your head – up and running – a virtuous cycle – setback - an impediment – humming along - hiccups

1. The new system to pay taxes is _____ . There is another system to apply for unemployment benefits, but we need to get it _____ first.
2. Think of it as _____. If we allow these operations to be carried out online, people will find it easier and there will be more participation. We will also collect more information.
3. I know you think this app is in _____, but you'll eventually find it much more user-friendly than the previous system.
4. E-government has helped us to _____ the issue of paper use and extreme bureaucracy.
5. Do you think money will be _____ to this project?

GRAMMAR: Transform sentences from active to passive voice. For example The council introduced this device = this device was introduced by the council

1. We tackled this problem last year

This problem_____

1. **Marcus has addressed your concerns**

Your concerns_____

1. **The government is going to set up a new app to collect taxes**

A new app_____

1. In the future, we will not need to use paper

Paper_____

1. **We carry out these operations online**

These operations_____

1. **Can you file this document as soon as possible?**

Can this document _____?

1. **Technology streamlines this process**

This process_____

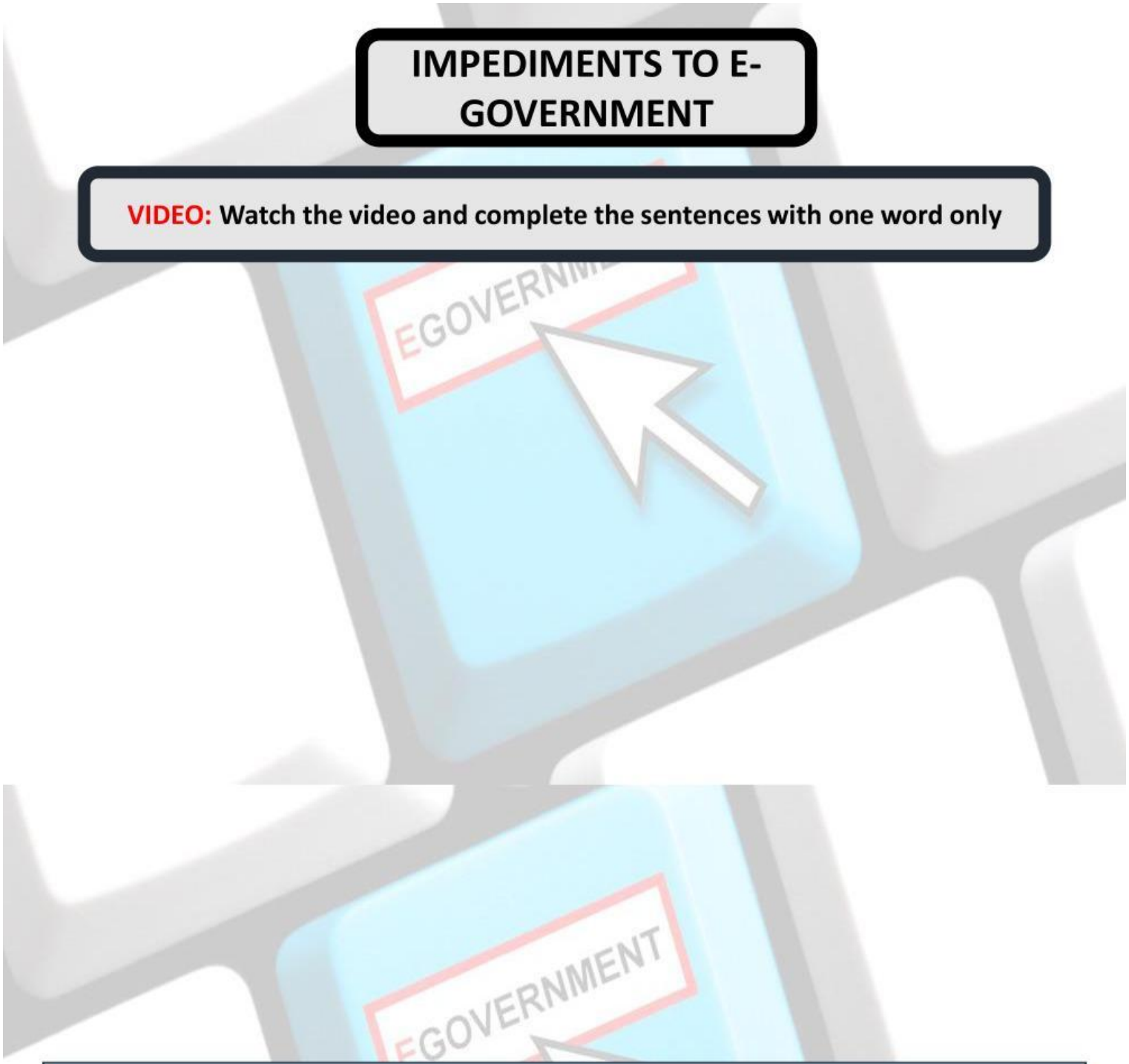
1. **The system experienced a setback**

A setback_____

LIVEWORKSHEETS

IMPEDIMENTS TO E-GOVERNMENT

VIDEO: Watch the video and complete the sentences with one word only



1. The digital platforms introduced by the_____
2. Citizens enabled to renew their _____ licence by E-Citizen
3. While investigating the platforms, it was found that citizens still _____ to access these services.
4. The low number of users is attributed to the lack of educational _____, general digital skills and high costs of devices.
5. As citizens we are _____ to go online and use these digital platforms

LIVEWORKSHEETS