

IMPEDIMENTS TO E-GOVERNMENT

VOCABULARY: Complete the sentences with one of the words from the list.
Please, note that some words are extra.

Tackle – over your head – up and running – a virtuous cycle – setback – an impediment –
humming along - hiccups

1. The new system to pay taxes is _____ . There is another system to apply for unemployment benefits, but we need to get it _____ first.
2. Think of it as _____. If we allow these operations to be carried out online, people will find it easier and there will be more participation. We will also collect more information.
3. I know you think this app is in _____, but you'll eventually find it much more user-friendly than the previous system.
4. E-government has helped us to _____ the issue of paper use and extreme bureaucracy.
5. Do you think money will be _____ to this project?

GRAMMAR: Transform sentences from active to passive voice. For example
The council introduced this device = this device was introduced by the council

1. We tackled this problem last year

This problem _____

1. Marcus has addressed your concerns

Your concerns _____

1. The government is going to set up a new app to collect taxes

A new app _____

1. In the future, we will not need to use paper

Paper _____

1. We carry out these operations online

These operations _____

1. Can you file this document as soon as possible?

Can this document _____?

1. Technology streamlines this process

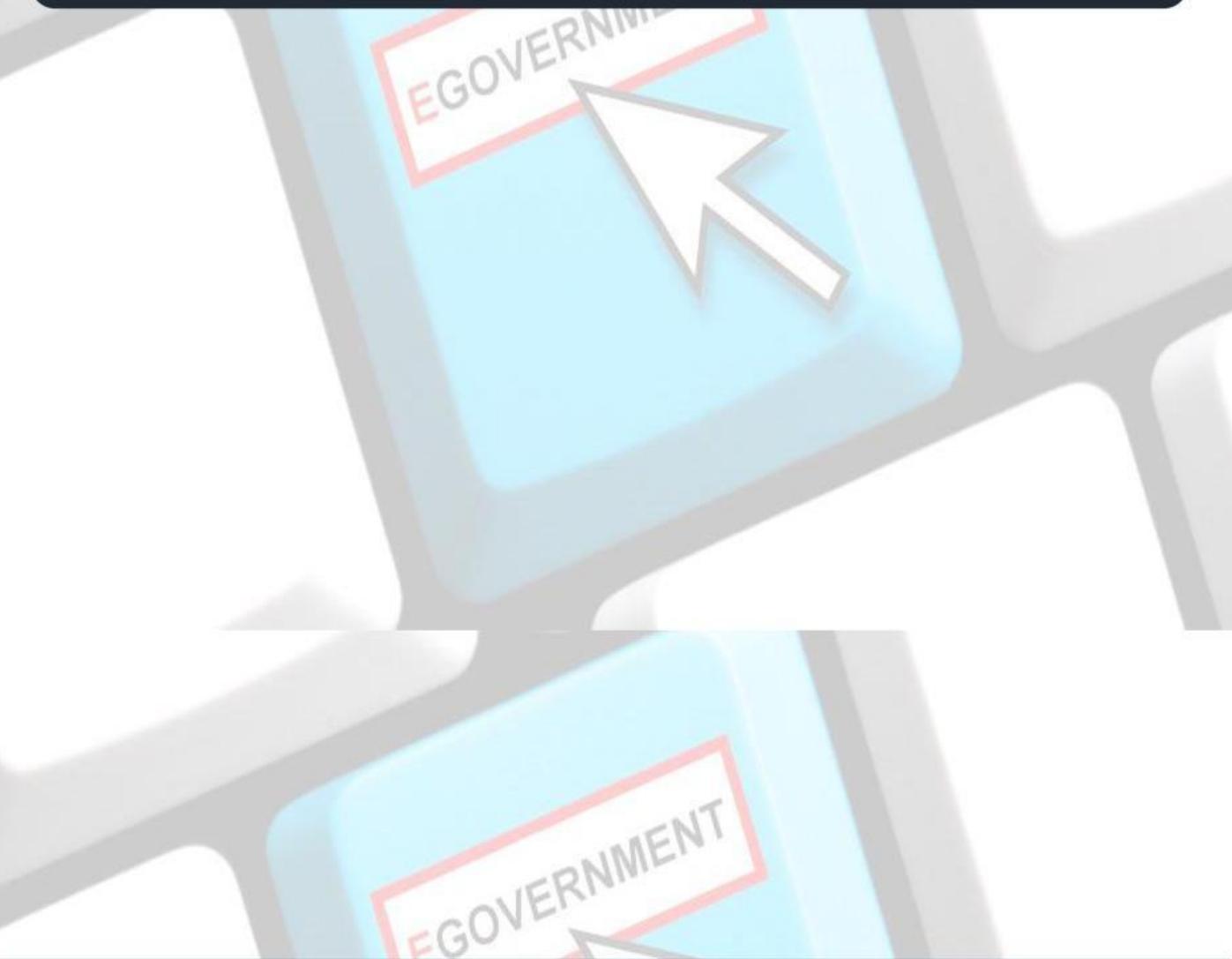
This process _____

1. The system experienced a setback

A setback _____

IMPEDIMENTS TO E-GOVERNMENT

VIDEO: Watch the video and complete the sentences with one word only



1. The digital platforms introduced by the _____
2. Citizens enabled to renew their _____ licence by E-Citizen
3. While investigating the platforms, it was found that citizens still _____ to access these services.
4. The low number of users is attributed to the lack of educational _____, general digital skills and high costs of devices.
5. As citizens we are _____ to go online and use these digital platforms