Part 3

Listen and answer the questions.

1. Listen to the phone message.

W:

Q. Why did Sophia call?

(A) To book a flight to San Francisco
(B) To update Mrs. Cole about her flight and hotel arrangements
(C) To ask Mrs. Cole to change her flight schedule

- arrange:
- flight:
- summary:
- reservation:
- confirmation:
- itinerary:
- directions:
- update:

2. Listen to the phone message.

M:

Q. Why did Arthur call?

(A) To order some furniture
(B) To ask Tom to extend a deadline
(C) To ask Tom for help making some furniture

- furniture:
- start off:
- extend:

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