

Part 3



Listen and answer the questions.



1. Listen to the phone message.

W:

Q. Why did Sophia call?

(A) To book a flight to San Francisco

(B) To update Mrs. Cole about her flight and hotel arrangements

(C) To ask Mrs. Cole to change her flight schedule

* arrange:

* flight:

* summary:

* reservation:

* confirmation:

* itinerary:

* directions:

* update:



2. Listen to the phone message.

M:

Q. Why did Arthur call?

(A) To order some furniture

(B) To ask Tom to extend a deadline

(C) To ask Tom for help making some furniture

* furniture:

* start off:

* extend: