

Glossary

banter-conversation that is funny and not serious

daunting-making you a bit frightened

deprecating-showing that you think something is of little value or importance

choppy-rude, rough

superficial-never thinking about serious things

elaborate-to add more information or explain something that you have said

Listen to the podcast and fill out the gaps

1. Don't be acollector.
2. I use this technique that I call 'theflag'.
3. You help many peopleand start relationship.
4. People can smell a fake a.....away.
5. There is this pressure to be.....
6. You are supposed to find the point of.....
7. People are terribleof their own communication skills.
8. Successful communication is about.....listening.

