



Instituto  
Nacional de  
Aprendizaje



## Written Exam

### Objective 5

Centro de Formación: CENTRO REGIONAL LOS SANTOS

Código Módulo: CSID0136

Referencia: 2806.IF.CSID2018.4.2023

Nombre del SCFP (Módulo): INGLES BASICO PARA SECTOR EMPRESARIAL

Professor: MSc. Yocasta Valverde Retana

Date:

Total points: 40

Percentage: 3%

Estimated Time: 50 minutes

Student's name:

#### A. Short Answer. Total points: 10 (1pt each correct answer).

1. Name a type of bank account learned in class.

a. \_\_\_\_\_

2. What does **ATM** stand for in banking?

a. \_\_\_\_\_

3. What is the opposite of **withdrawing** money from your bank account? 1

a. \_\_\_\_\_

4. How do you call a person whose job is to help you with different **transactions** at a bank?

a. \_\_\_\_\_

5. How do you call a **local office** of a bank?

a. \_\_\_\_\_

6. What is a document sent every month by the bank containing a **record of transactions** done during the month?

a. \_\_\_\_\_

7. What is the meaning of each letter in **P.I.N**?

a. \_\_\_\_\_

8. What is the **money lent** by a bank that must be repaid with interest?

a. \_\_\_\_\_

9. What is the **money paid** for the use of money lent by the bank?

a. \_\_\_\_\_

10. How do you call the management of a bank account over the **Internet**?

a. \_\_\_\_\_

B. Complete the following conversation using the words from the box. 12 pts (1pt each correct answer).

apple	pizza	too
order	water	drink
I'd like	tomatoes	me
to	we	cola

<b>Server</b>	Are you ready to _____?
<b>Marco</b>	Yes, _____are.
<b>Pamela</b>	_____a _____ with ham, cheese and tomatoes, please.
<b>Server</b>	And to _____?
<b>Marco</b>	Mineral _____, please.
<b>Pamela</b>	I'd like a pizza _____-with ham, mushrooms and green peppers. And an orange juice, please.
<b>Marco</b>	For _____ a pizza with ham, sausage, and cheese, please.

<b>Server</b>	And _____ drink?
<b>Marco</b>	A _____, please.
<b>Pamela</b>	And for me a pizza with mushrooms, _____ and sausages, please.
<b>Server</b>	Something to drink?
<b>Pamela</b>	An _____ juice, please.
<b>Server</b>	I'll be right back with your drinks.

**C. Write a number from 1 to 18 to put the following sentences in the correct order. 18 pts (1pt each correct answer).**

	#	Conversation
T.		What can I help you with?
C.		I would like to open a savings account, please.
T.		I'm glad to hear that. Have a good day!
C.		I really appreciate it.
T.		In order to open these accounts, you need to deposit a minimum of \$60.
C.		No. That's all for today.
T.		How are you today sir?
C.		That's a great idea!!
T.		Would like to open a checking account too?
C.		So do you. Bye!
T.		What kind would you like to open?
C.		I would like to open a bank account.
T.		Perfect sir. I'll set up your accounts for you right now.
C.		I'm fine. Thanks for asking!
T.		My pleasure sir. Is there anything else I can help you with?
C.		Great. Thanks for your help! I'm more than happy now.
T.		Sure sir. Your accounts are ready now.
C.		Fantastic! But make sure to put \$100 on each account, please.