



Written Exam

Objective 5

Centro de Formación: CENTRO REGIONAL LOS SANTOS

Código Módulo: CSID0136

Referencia: 2806.IF.CSID2018.4.2023

Nombre del SCFP (Módulo): INGLES BASICO PARA SECTOR EMPRESARIAL

Professor: MSc. Yocasta Valverde Retana

Date:

Total points: 40

Percentage: 3%

Estimated Time: 50 minutes

Student's name:

A. Short Answer. Total points: 10 (1pt each correct answer).

1. Name a type of bank account learned in class.

a. _____

2. What does **ATM** stand for in banking?

a. _____

3. What is the opposite of **withdrawing** money from your bank account? 1

a. _____

4. How do you call a person whose job is to help you with different **transactions** at a bank?

a. _____

5. How do you call a **local office** of a bank?

a. _____

6. What is a document sent every month by the bank containing a **record of transactions** done during the month?

a. _____

7. What is the meaning of each letter in **P.I.N**?

a. _____

8. What is the **money lent** by a bank that must be repaid with interest?

a. _____

9. What is the **money paid** for the use of money lent by the bank?

a. _____

10. How do you call the management of a bank account over the **Internet**?

a. _____

B. Complete the following conversation using the words from the box. 12 pts (1pt each correct answer).

apple	pizza	too
order	water	drink
I'd like	tomatoes	me
to	we	cola

Server	Are you ready to _____?
Marco	Yes, _____ are.
Pamela	_____ a _____ with ham, cheese and tomatoes, please.
Server	And to _____?
Marco	Mineral _____, please.
Pamela	I'd like a pizza _____ -with ham, mushrooms and green peppers. And an orange juice, please.
Marco	For _____ a pizza with ham, sausage, and cheese, please.

Server	And _____ drink?
Marco	A _____, please.
Pamela	And for me a pizza with mushrooms, _____ and sausages, please.
Server	Something to drink?
Pamela	An _____ juice, please.
Server	I'll be right back with your drinks.

C. Write a number from 1 to 18 to put the following sentences in the correct order. 18 pts (1pt each correct answer).

	#	Conversation
T.		What can I help you with?
C.		I would like to open a savings account, please.
T.		I'm glad to hear that. Have a good day!
C.		I really appreciate it.
T.		In order to open these accounts, you need to deposit a minimum of \$60.
C.		No. That's all for today.
T.		How are you today sir?
C.		That's a great idea!!
T.		Would like to open a checking account too?
C.		So do you. Bye!
T.		What kind would you like to open?
C.		I would like to open a bank account.
T.		Perfect sir. I'll set up your accounts for you right now.
C.		I'm fine. Thanks for asking!
T.		My pleasure sir. Is there anything else I can help you with?
C.		Great. Thanks for your help! I'm more than happy now.
T.		Sure sir. Your accounts are ready now.
C.		Fantastic! But make sure to put \$100 on each account, please.