

## PART 1 : QUESTIONS 1-10

### Questions 1-5

Complete the form below.

Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer.

Name: William 1.....  
Address: 10 2.....Nelson  
Contact number: 07 3.....  
Payment by credit card type: 4.....card.  
Card No. 4550 1392 8309 3221  
Card expiry date: July 20XX  
Rental period: 5.....days

### Questions 6-10

Answer the following questions **USING NO MORE THAN TWO WORDS OR A NUMBER**

- 6 How much is the car per day?.....  
7 What does the price include?.....  
8 Who will he be visiting?.....  
9 What kind of car does the agent recommend?.....  
10 What does he need to collect the car?.....

## PART 2 : QUESTIONS 11-20

### Questions 11-15

Complete the tables below. **If there is no information given, write X.**

Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer.

Overlander

Distance / km	11.....
Highlight	3 volcanoes
Time / hours	11
<b>Transalpine</b>	
Distance / km	223
Highlight	16 12.....
Time / hours	13.....
<b>Transcoastal</b>	
Distance / km	14.....
Highlight	15.....
Time / hours	5

## Questions 16-20

Complete the summary below **USING NO MORE THAN TWO WORDS OR A NUMBER.**

16 Taking three days to complete, the.....

17 is one of the world's longest train journeys. The Ghan is shorter, passing through towns built by the.....

18 There is also a sculpture designed to mark the laying of the.....

19 concrete sleeper. The Overland was the first train to travel between the capital cities in two.....

20 and it is also the oldest journey of its kind on.....

PART 3 : QUESTIONS 21-30

## Questions 21-25

Circle the correct letter A–C.

21 Lyn is having difficulty completing her project because

- A she doesn't have enough information.
- B she can't organise her presentation.
- C she doesn't have enough time.

22 Her presentation is going to focus on

- A solar power in America.
- B solar-powered water heaters.
- C alternative energy technology.

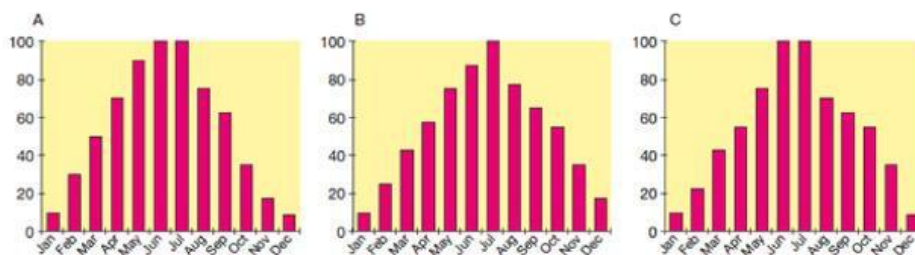
23 Why does Lyn think we should be looking for alternative sources of energy?

- A Fossil fuels are expensive.
- B Fossil fuels have an impact on the environment.
- C Fossil fuels are limited.

24 Solar power is a good form of alternative energy because

- A it can be harnessed with simple technology
- B it is infinite
- C it can be applied equally well in any country.

25 Which graph best indicates what Lyn is describing?



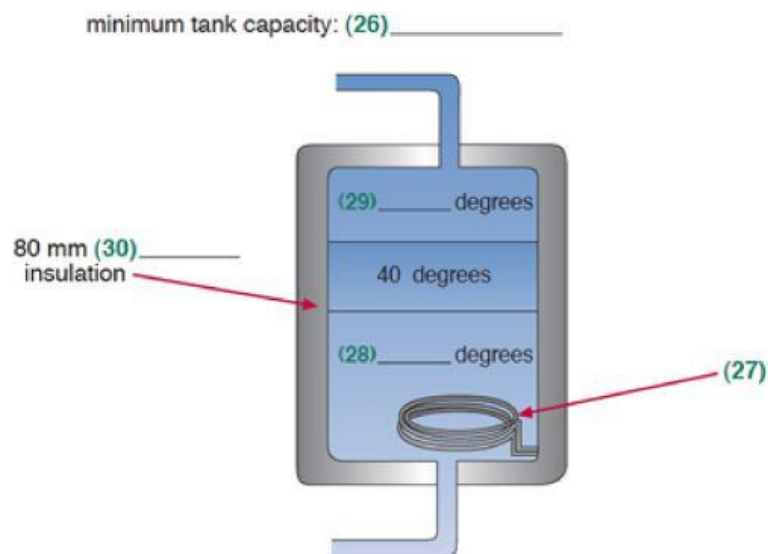
A A

B B

C C

## Questions 26-30

Label the following diagram **USING NO MORE THAN TWO WORDS AND / OR A NUMBER**



26 \_\_\_\_\_

27 \_\_\_\_\_

28 \_\_\_\_\_

29 \_\_\_\_\_

30 \_\_\_\_\_

## PART 4 : QUESTIONS 31-40

## Questions 31-40

Complete the sentences below using **NO MORE THAN TWO WORDS OR A NUMBER**

Lecture on 31 \_\_\_\_\_

Examples: tourism and 32 \_\_\_\_\_

Common misconception is that marketing points to 33 \_\_\_\_\_

Marketing is actually essential in maintaining 34 \_\_\_\_\_

Selling a product is easier because it is 35 \_\_\_\_\_ and customers do not have such different 36 \_\_\_\_\_

Aim: offer service beyond hopes of 37 \_\_\_\_\_

Important to: (a) keep informed & (b) 38 \_\_\_\_\_

One way to achieve this: 39 \_\_\_\_\_

40 \_\_\_\_\_ must always be available for any queries or problems.