

1 GRAMMAR reported speech

a Circle the correct words.

- Matt said yesterday that he *will* / would come shopping with me.
- We asked the sales assistant how much *it was* / *was it*.
- My sister *said me* / *told me* that she had spent all her money in the sales.
- I asked Lucy where *she bought* / *did she buy* her clothes.
- You told me that you *may* / *might* go shopping on Saturday.
- My brother asked me *if I can* / *if I could* lend him £50 until next weekend.
- Kate said that she *had to* / *must* go to the supermarket.
- I asked my sister whether *suited me the dress* / *the dress suited me*, and she said I looked great!
- Helena asked me what *I wanted* / *did I want* from the shops.
- Nick said that he couldn't pay me back, because he *'s forgotten* / *'d forgotten* his wallet.

b Complete the sentences with *said* or *told*.

- Jackie *said* _____ that she was thinking of buying a new car.
- My boyfriend _____ me he wanted to see his friends more often.
- You _____ you'd check the price online.
- I _____ you I might be late.
- Ryan _____ me that he couldn't find his credit card.
- My sister _____ that she would buy me a new smartphone for my birthday.

c Report the conversations.

- 'Where do you buy your clothes?'
'I buy them online.'
I asked Kate where she bought her clothes _____.
She told me (that) she bought them online _____.
- 'Have you seen my wallet?'
'I don't know where it is.'
He asked me _____.
I said _____.
- 'Do your school shoes still fit you?'
'They fit me perfectly!'
I asked my daughter _____.
She told _____.
- 'How much did you pay for your jacket?'
'It was a bargain.'
I asked Oliver _____.
He said _____.
- 'Where are you going tomorrow?'
'I'm meeting some friends.'
Sophie asked me _____.
I told _____.
- 'Do you need anything from the shop?'
'I want some chocolate.'
I asked John _____.
He said _____.
- 'Did you enjoy your stay?'
'It's been very enjoyable.'
She asked us _____.
We told _____.
- 'When are you going shopping?'
'I may go on Saturday.'
Holly asked me _____.
I said _____.



2 VOCABULARY shopping, making nouns from verbs

a Complete the pairs of sentences with the correct word, a or b.

- The sports section is on the top floor of the b.
You can find this a in shopping centres all over the world.
a chain store **b** department store
- He wasn't happy with his new trousers, so he asked for a ____.
She paid with a twenty-pound note, so the shop assistant gave her some change with her ____.
a receipt **b** refund
- Those trousers are too short – they don't ____ you.
That dress is the right size, but it really doesn't ____ you.
a fit **b** suit
- You can go to a ____ to buy your favourite author's latest novel.
Instead of buying the book, she's going to borrow it from the ____.
a bookshop **b** library
- The whole family comes with me when I do the monthly shop, and the children take turns pushing the ____.
I only needed a few things, so I picked up a ____ at the entrance to the store.
a basket **b** trolley
- This leather jacket was only £10. What a ____!
There was a 50% ____ on sandals, so I bought two pairs.
a bargain **b** discount
- I'd ____ a coat if I were you – it's cold outside.
It would be a good idea to ____ that shirt before you buy it.
a try on **b** put on
- You use a ____ when you want to pay at the end of the month.
There's no extra charge if you pay by ____.
a credit card **b** debit card

b Complete the sentences with the noun form of the verbs in brackets.

- The company made a loss of two million pounds last year. (lose)
- The _____ was very slow, so we didn't leave a tip. (serve)
- Selina gets special _____ because she's the manager's niece. (treat)
- We couldn't reach an _____ with our boss about salaries. (agree)
- My exam marks this term are a big _____ on last term. (improve)
- They've had an _____, and they aren't talking to each other. (argue)
- They had to get a _____ of their house before they could sell it. (value)
- His greatest _____ was winning an Olympic gold medal. (achieve)
- It's a difficult _____ to make between my best friend's wedding or my sister's birthday party. (choose)
- The restaurant had to close as a result of bad _____. (manage)
- There's a _____ on Saturday against the closure of the hospital. (demonstrate)
- The _____ of alcohol is often prohibited at sports matches. (sell)
- After careful _____, we've decided to sell the company. (consider)
- My attempt to run a marathon ended in _____ when I fell and broke my leg after the first kilometre. (fail)
- I had to resist the _____ to have another cake – they were delicious! (tempt)



c Complete the text with the noun form of the verbs in brackets.




A month ago, I bought a video game online for my son's birthday. I got a confirmation email back, which said that ¹ delivery (deliver) would take about ten days. Two weeks later, I began to worry. I knew the seller had received my ² _____ (pay), but the video game hadn't arrived. So I decided to make a ³ _____ (complain). I sent an email to the seller with a copy of the order confirmation as an ⁴ _____ (attach). I received a ⁵ _____ (respond) immediately, which said that the seller would look into the incident. After that, I heard nothing for three days, so I sent another email demanding an ⁶ _____ (explain). This time I had more ⁷ _____ (succeed), and the seller said he would send another copy of the game. If I don't receive it before my son's birthday, I'm going to ask for ⁸ _____ (compensate).


3 PRONUNCIATION the letters ai

a Circle the word where ai is pronounced differently.

- 1 bargain mountain trainers
- 2 certain complain rain
- 3 painting said wait
- 4 airline fair railway
- 5 captain plain email
- 6 brain hair stairs

b 8.2 Listen and check. Then listen again and repeat the words.

 Go online for more practice

 Go online to check your progress