

**11 SPEAKING** Choose the correct option. Then ask and answer the questions.

- 1 Do you ever *go / look* window shopping? How often?
- 2 When do shops usually *offer / have* a sale in your country?
- 3 When did you last buy something *in / on* special offer?
- 4 Where can you *pick up / off* a bargain? Name shops.
- 5 Do you always *keep / stay* your receipts? Why?
- 6 Have you ever taken something back and *got / asked* a refund? What was it?