

## 10 Apologising

- A: I'm so sorry.  
Sorry about that!  
Sorry, my mistake.  
Are you OK?
- B: It's OK.  
That's all right.  
No problem.  
I'm fine.

1 Put the sentences in the dialogues in the correct order.



- 1 a ☐ Are you sure?  
b ☐ It's OK.  
c ☒ Oh no! I'm so sorry!  
d ☐ Yes, I'm fine.



- 2 a ☐ Oh, my mistake. Here you are.  
b ☐ Thanks.  
c ☐ Hey! That's my book!  
d ☐ Sorry about that!



- 3 a ☐ That's alright. I'm fine.  
b ☐ Yes, no problem.  
c ☐ Oops! Sorry!  
d ☐ Are you sure?

2 Read the dialogues. Circle the correct answer.

- 1 A: I'm sorry.  
B: \_\_\_\_\_  
a That's all right.  
b I'm fine.
- 2 A: Sorry about that!  
B: \_\_\_\_\_  
a No problem.  
b Are you sure?
- 3 A: Are you OK?  
B: \_\_\_\_\_  
a No problem.  
b Yes, I'm fine.
- 4 A: I'm fine.  
B: \_\_\_\_\_  
a Are you sure?  
b That's all right.
- 5 A: Where's my book?  
B: \_\_\_\_\_  
a Sorry, my mistake.  
b Sorry, I've got it.

3 Complete the dialogues with one word in each gap.

- 1 A: I can't find my book!  
B: I've got it! <sup>1</sup>Sorry about that.  
A: <sup>2</sup>\_\_\_\_\_ all right.
- 2 A: Oops! I'm so <sup>3</sup>\_\_\_\_\_!  
B: It's OK.  
A: Are you <sup>4</sup>\_\_\_\_\_?  
B: Yes, I'm <sup>5</sup>\_\_\_\_\_.
- 3 A: These aren't my keys.  
B: Sorry, my <sup>6</sup>\_\_\_\_\_. Here you are.  
A: No <sup>7</sup>\_\_\_\_\_.

4 Look at the picture. Complete the dialogue.



Matt: Jason, that's my bag!

Jason: \_\_\_\_\_

Matt: \_\_\_\_\_

Extra Online Practice

Unit 4, Video and Communication  
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