

Practical English Time to go home

on the phone

1 ON THE PHONE

a Circle a, b, or c.

- 1 Hello, Marketing. ___ can I help you?
a Which b Who c How
- 2 Can I speak ___ Laura Jones, please?
a on b at c to
- 3 I'll put you ___ now.
a across b over c through
- 4 Hello, ___ is Laura Jones.
a here b these c this
- 5 Oh sorry, I have the ___ number.
a wrong b bad c false
- 6 Can I ___ a message for Anna, please?
a make b say c leave
- 7 Don't worry, I'll call ___ later.
a over b back c into
- 8 I'm sorry, the line's ___ at the moment.
a occupied b busy c full
- 9 I'm afraid Teresa isn't ___ her desk at the moment.
a by b with c at
- 10 Sure, I'll ___ him a message for you.
a say b tell c give

b Complete the conversations.

- 1 A I'm sorry, I can't take ___ your call at the moment. Please I ___ a message after the beep.
B Hi, Oliver, this is Mark r ___ your call.
- 2 A Hi, Amy.
B I'm s ___ you have the wr ___ number.
- 3 A Hello, this is Reception. How can I help you?
B Good morning, Mr Clarke, please.
A I'm sorry, the l ___ is b ___.
B OK, can I l ___ a m ___ ?
A Yes, of course.
B Can you tell him Fiona called? I'll c ___ b ___ later.
- 4 A Good morning, London 24seven.
B Hello, can I speak to Alison, please?
A Just a second, I'll p ___ you through.

c Write the correct question or response for the situations.

- 1 In a hotel, you want the receptionist to let you talk to the manager on the phone.
Can I speak to the manager, please?
- 2 Someone phones you, but they haven't called the right number.
I'm sorry, you _____.
- 3 Someone calls you at work. You offer to help them.
How can _____?
- 4 You call an office, but Mrs Jones is not at her desk. You want to tell her something.
Can I _____?
- 5 Someone asks you if it's OK for you to wait. You want to say that's fine.
OK, I'll _____.
- 6 The person you want to talk to is not there. You want to say that you will phone again in a few hours.
I'll call _____.
- 7 Someone says your colleague is not answering her office phone. Suggest ringing her mobile.
You could _____.

2 SOCIAL ENGLISH

Circle the correct word or phrase.

- 1 A Does your girlfriend know you're here?
B No, I'll call her / call to her now.
- 2 A I have a new job!
B That's great news / a great news.
- 3 A I've got something to tell you.
B Me, too. But you do first / go first.
- 4 A What are you doing here?
B I'll explain after / later.
- 5 A Is everything all right?
B Never better / Ever better.

Can you remember...? 1-11

1 GRAMMAR

Circle a, b, or c.

- 1 If we London, I'd have to find another job.
a would leave b will leave c left
- 2 We can't find the TV remote control so we can't .
a turn on it b turn up it c turn it on
- 3 Leonardo da Vinci in France from 1516 to 1519.
a was living b has lived c lived
- 4 These glasses are very expensive because by hand.
a they are made b they make c they have made
- 5 I'm lucky because I don't work at weekends.
a have to b should c must
- 6 Sue is a woman I know a long time ago.
a used b use to c used to

2 VOCABULARY

Circle the word that is different.

- 1 geography history classroom art
- 2 cycling sightseeing tennis skiing
- 3 noisy exciting dangerous polluted
- 4 quite quickly very really
- 5 checkout changing room rubbish receipt
- 6 cap sandals trainers boots

3 PRONUNCIATION

Circle the word with a different sound.

	mother	1 neither weather bath those
	chair	2 hair wear there near
	horse	3 call part talk four
	jazz	4 imagine jeans German Greek
		5 invited needed arrived wanted
	computer	6 person trainer sweater arrive

4 GRAMMAR & VOCABULARY

Read the article. Circle a, b, or c.



Cycling superstar

Danny MacAskill, who comes from Dunvegan in Scotland, is one of the ¹ trials bike riders in the world.

If you don't know what a trials bike is, it's a bit smaller than a mountain bike, and you can do some amazing things on it. Or at least, Danny MacAskill can. When he ² on his bike, he can go up or down steps, fly over walls, or climb mountains. Sometimes it's difficult ³ that this is just a bike and not a ⁴ of magic machine.

Danny's professional career began when he was 23 and his flatmate David Sowerby made a short video of him on his bike. Danny put it up on YouTube, where it ⁵ by millions of people. From that moment on, Danny discovered that he was ⁶ becoming an internet superstar. In the United States, the *New York Times* and *National Geographic* wrote stories about him. He ⁷ up his job as a bicycle mechanic and moved to Edinburgh to ride his bike full time. He ⁸ lots of awards, and he was chosen to carry the Olympic torch through the city of Glasgow.

Since then, Danny ⁹ other great videos such as 'Way Back Home' and 'The Ridge'. He is now ¹⁰ to travel across Europe, and this new video will show people some of his most famous tricks.



- 1 a well b good c best
- 2 a got b gets c will get
- 3 a to believe b believe c believing
- 4 a kind b way c piece
- 5 a has seen b saw c was seen
- 6 a quick b quickly c quicker
- 7 a gave b set c got
- 8 a earned b won c beat
- 9 a has made b made c makes
- 10 a planning b deciding c pretending