

Listen and complete with the correct word.

Nick: Good morning. I'm your host, Nick Walker, and the topic of our _____ today is Getting a Job in the 21st Century. Please welcome Barbara Nelson, from Job Search Consultants. Barbara, can you explain what 21st century _____ skills are?

Barbara: Yes, of course. In the past, _____ usually looked at two things, college _____ and work experience, but that _____ changed. Now employers want to _____ people who also have other _____, and sometimes those skills are more important.

Nick: That's interesting. Is it possible that someone who is, for example, very organized, _____, and motivated could get a _____ job than someone with a degree from a _____ university?

Barbara: Definitely. Let me give you an example. I had two good _____ for a job as finance manager for a big company. I'll call them Joe and James. Joe had a master's _____ in finance from a very good university. James didn't have a master's, and he went to an _____ university.

Nick: Let me guess. James _____ the job.

Barbara: Yes, he did. Joe had good technical _____, but a manager has to work with people, and James had better interpersonal skills. He showed that he was _____ and enjoyed working in a team. He was also _____, and he asked a lot of interesting questions about the bank and its employees. Finally, he seemed more _____ to learn new things and try creative ways to _____ problems.

Nick: So, if you're flexible, motivated, curious, and creative, you can sometimes _____ more than someone with only excellent academic _____ or a lot of work experience.

Barbara: That's right. Of course, it's _____ to have excellent skills and great qualifications.

Nick: Sure. Barbara, thank you for this important _____.

Barbara: You're welcome, Nick.