

- 1. Hospitality Industry Segments:**
  - Accommodation Sector
  - Food and Beverage Sector
  - Travel and Tourism Sector
  - Event Planning and Management
- 2. Accommodation:**
  - Hotel
  - Resort
  - Bed and Breakfast (B&B)
  - Hostel
  - Inn
  - Motel
  - Boutique Hotel
  - Extended Stay Hotel
  - Suite
  - Guest Room
- 3. Front Office Operations:**
  - Check-In and Check-Out
  - Reservation System
  - Front Desk
  - Concierge Services
  - Guest Registration
  - Key Card
  - Room Allocation
  - Bell Service
- 4. Food and Beverage:**
  - Menu Planning
  - A la Carte
  - Buffet
  - Fine Dining
  - Casual Dining
  - Waitstaff
  - Sommelier
  - Corkage Fee
  - Culinary Arts
- 5. Customer Service:**
  - Guest Satisfaction
  - Personalized Service
  - Anticipating Needs
  - Complaint Resolution
  - Guest Relations
  - Service Recovery
  - Hospitality Etiquette
  - Cultural Sensitivity

**6. Housekeeping and Maintenance:**

- Housekeeping Services
- Turndown Service
- Linen Management
- Maintenance Requests
- Room Cleaning Standards
- Facilities Management
- Health and Safety Regulations

**7. Revenue Management:**

- Occupancy Rate
- Average Daily Rate (ADR)
- Revenue per Available Room (RevPAR)
- Yield Management
- Pricing Strategy
- Demand Forecasting

**8. Event Planning and Management:**

- Event Space
- Banquet Hall
- Catering Services
- Event Timeline
- Audio-Visual Equipment
- Event Logistics
- Event Promotion
- Event Decor

**9. Travel and Tourism:**

- Tourist Attractions
- Guided Tours
- Travel Packages
- Itinerary Planning
- Local Culture and Customs
- Tourist Information Center
- Eco-Tourism
- Sustainable Travel

**10. Business and Corporate Travel:**

- Business Traveler Needs
- Conference Facilities
- Meeting Rooms
- Business Center
- Travel Expenses
- Group Bookings
- Incentive Travel