English as Second Language

Part I: Reading Comprehension

Direction: Read and analyze the hospital conversations then answer the questions that follow.

Patient Symptoms

Nurse:	Good morning Ma'am, how can I help you?
Patient:	I'm not quite feeling good.
Nurse:	What are your symptoms Ma'am?
Patient:	I have a runny nose, sore throat and a bad cough.
Nurse:	Do you have fever?
Patient:	I feel a bit hot and nurse I also sneeze a lot. Last night I had a nose bleed.
Nurse:	How long did it last?
Patient:	Only a few minutes. Is it very serious?
Nurse:	We're not sure as of the moment Ma'am. We're going to do rapid test (Covid19 swab test) and wait for the results in an hour.
Patient:	What should I do?
Nurse:	Let's wait for the results; you can have a seat Ma'am.
(After 1 hour the results are in)	
Nurse:	Your swab test results are in, you can now consult the Doctor.
Patient:	Am I Covid19 positive? I'm so worried.
Nurse:	No need to worry Ma'am. It looks like you just have a very bad cold, maybe an allergy due to sudden weather changes.
Patient:	Thank you so much Nurse.
Nurse:	You're welcome and get well soon Ma'am. Feel better soon.

Comprehension questions:

1. What are the patient's symptoms?
    a. Runny nose, sore throat and bad cough
    b. Cough, fever and colds
2. What kind of test does the patient need to undergo?
    a. Laboratory test (Blood test)
    b. Rapid test (Covid19 swab test)
3. Is the patient detected with covid19?
    a. Yes, she is.
    b. No, she isn't.
4. Did the patient experience nose bleed?
    a. Yes, she did.
    b. No, she didn't.
5. What is the nurse's perception on the cause of patient's symptoms?
    a. She thought it was a very bad cold, maybe an allergy due to sudden weather changes.
    b. She thought it was covid19 because of her symptoms.

LIVEWORKSHEETS

Part II: Active Listening

Direction: Click the link and watch the video, then complete the statements based on the video.

Daily Hospital phrases

provide	feel	well	inconvenience	recovery
worry	shortly	great	understanding	assistance

Click the **BOX** to open the video clip **LINK**.

6. I'll get back to you _____
7. Thank you for your kind _____
8. Have a _____ day ahead!
9. We hope you get _____ soon
10. We're very sorry for the _____
11. If you need any _____, please let us know
12. We are happy to _____ you with excellent medical care
13. How do you _____ right now?
14. We're praying for your fast _____
15. Don't _____! We are here to take good care of you

Part III: Film Comprehension

Direction: Click the link and watch the video, analyze the given situation and choose which question should be asked to the patient.

Asking Patients information

Click the **BOX** to open the video clip **LINK**.

16. The nurse would like to know if the patient has been exposed to high risk areas.
17. The hospital staff would like to know if the patient needs some help.
18. The CSR wants to confirm if the patient has previous record at the hospital.
19. The nurse is asking if the patient has symptoms
20. A polite way of telling the patient to wait for a while.

LIVEWORKSHEETS

Part IV: Identification

Direction: Identify the following photos by rearranging the given letters.

Basic Medical Vocabularies



21. _____
(tanerumitson)



22. _____
(erdiatnim)



23. _____
(encieidm elrlagy)



24. _____
(doeercp)



25. _____
(esgnraium ailtv sings)



26. _____
(ausenous)



27. _____
(dlobo stte)



28. _____
(enettrmat)



29. _____
(tagnisf)



30. _____
(seol nsonscciousse)

LIVEWORKSHEETS