

# Practical English Arriving in London

checking in V in a hotel

## 1 VOCABULARY in a hotel

Complete the words.



- 1 the lift                      4 the bar  
 2 a single room              5 recption  
 3 a double room              6 the grand floor

## 2 CHECKING IN

a Complete the sentences with words from the list.



have key lift moment right sign spell you

- 1 I have a reservation.  
 2 Can you spell here, please?  
 3 The moment is over there.  
 4 Thank you.  
 5 Can you sign that, please?  
 6 That's right.  
 7 Here's your key.  
 8 Just a lift.

b Complete the conversation with the phrases in a.

- A Good evening, sir.  
 B Hello. <sup>1</sup> I have a reservation. My name's Carl Zimmerman.  
 A <sup>2</sup> Z-I-M-M-E-R-M-A-N?  
 B Z-I-M-M-E-R-M-A-N.  
 A Thank you. For three nights?  
 B Yes. <sup>3</sup> Three nights.  
 A Can I have your passport, please?  
 B <sup>4</sup> Here you are. Here you are.  
 A Thank you. <sup>5</sup> It's room 403, on the fourth floor? Thank you.  
 B <sup>6</sup> Enjoy your stay, Mr Zimmerman.  
 A <sup>7</sup> Thank you.  
 B <sup>8</sup> Good evening, sir.

## 3 WOULD YOU LIKE...?

Look at the pictures. Complete the conversations.

- COFFEE 1 A Would you like a coffee?  
 B Yes, please.  
 BEER 2 A Would you \_\_\_\_\_?  
 B No, \_\_\_\_\_.  
 COKE 3 A Would \_\_\_\_\_?  
 B \_\_\_\_\_.  
 TEA 4 A \_\_\_\_\_?  
 B \_\_\_\_\_.  
 MINERAL WATER 5 A \_\_\_\_\_?  
 B \_\_\_\_\_.  
 HOT CHOCOLATE 6 A \_\_\_\_\_?  
 B \_\_\_\_\_.

## 4 SOCIAL ENGLISH

Complete the missing words in the conversations.

- 1 A Hello?  
 B Hello, this is David Barnsley.  
 2 A Where are you from?  
 B I'm from Boston. What a \_\_\_\_\_ you?  
 3 A Sorry.  
 B No pr\_\_\_\_\_.  
 4 A Hello?  
 B Is th\_\_\_\_\_ Tom?  
 5 A Are you on holiday?  
 B No. I'm here on b\_\_\_\_\_.  
 6 A Is 10.30 OK for you?  
 B Yes, that's p\_\_\_\_\_.  
 7 A Would you like another drink?  
 B No thanks. It's t\_\_\_\_\_ for bed.