Listening

1 1.01 **Listen to an expert talking about employee retention and match the sentence halves. Two of the options (a–f) are not used.**

1 The pay rate is important but it isn't ____
2 Little things can make a difference and help to ____
3 Most people want to work for a company where ____
4 Any successful organisation needs a structure ____

a create a good working environment.
b they share the same open-plan office as their colleagues.
c where there are opportunities for promotion and personal development.
d they share the same values as their colleagues.
e every company that offers every Friday afternoon off.
f the only motivational factor that concerns millennials.

2 **Choose the correct option to complete what the expert says. Then listen again to check your answers.**

1 The ____ of employees is something that has been given more importance in recent years.
a principles **b** flexibility **c** behaviour **d** happiness

2 Millennials often prefer a more ____ dress code compared to their older colleagues.
a casual **b** smart-casual **c** business casual **d** business-like

3 Those with young children will appreciate having ____ in their work schedule.
a work–life balance **b** hierarchy **c** flexibility **d** work at home

4 I'd say a company's ____ and beliefs are a decisive factor when accepting a job offer.
a principles **b** values **c** behaviour **d** atmosphere

5 Asking employees what they think when developing company ____ can make all employees feel more valued and motivated.
a security **b** development **c** strategy **d** hierarchy

6 This type of motivation helps to ____ staff and encourages growth.
a develop **b** train **c** motivate **d** retain

3 **Read the sentences summarising the interview and decide if they are *true* (T) or *false* (F).**

1 There are many motivational factors that affect a young person's choice of company. These may include dress code and small things in the working environment. ____
2 The important factors for young people, when they are choosing which company to work for, include opportunities for progression, a large salary, strong management and the company's principles. ____

LIVEWORKSHEETS