

Homework

Funciona únicamente en Google Chrome

Instrucciones:

1. Reproduce el audio para escuchar la pronunciación correcta de la oración.
2. Después de eso, presiona el botón de grabación y lee en voz alta la declaración.

Agent: Hello, this is Ana from customer service. How can I help?

Customer: Hi! I haven't received my order.

Agent: I'm sorry to hear that. Can you give me your order number?

Customer: Sure, it's 123

Agent: Thanks. I see there was a mistake with the delivery and your package went to the wrong place. I apologize for the error.

Customer: That's odd. What are my choices?

Agent: You can get a refund or a replacement.

Customer: I'd like a replacement, please.

Agent: Okay, I'll send a new one tomorrow. Sorry for the inconvenience.

Customer: Thanks for your help. Have a great day.

Agent: You're welcome. You too