

# E.C.E.C.

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Listen to the conversation between a customer and a shop assistant and do the exercises to improve your listening skills.

## Preparation

Do this exercise before you listen. Write the correct word in the boxes below the picture.

cash

credit card

receipt

checkout

changing rooms

T-shirt



## 1. Check your understanding: shop assistant or customer

Do this exercise while you listen. Circle *Shop assistant* or *Customer* for these sentences.

*Shop assistant*

Is it OK?

*Customer*

*Shop assistant*

And in purple?

*Customer*

*Shop assistant*

Would you like to pay with credit card or with cash?

*Customer*

*Shop assistant*

Can I help you?

*Customer*

*Shop assistant*

Yes, have you got this T-shirt in other colours?

*Customer*

*Shop assistant*

Can I try it on?

*Customer*

*Shop assistant*

What size do you want?

*Customer*

## 2. Check your understanding: gap fill

Do this exercise while you listen.

1. What size T-shirt does the customer want? \_\_\_\_\_
2. Does the shop have a medium size purple T-shirt? \_\_\_\_\_
3. What colour T-shirt does the customer try on? \_\_\_\_\_
4. Does the customer buy the red T-shirt? \_\_\_\_\_
5. How much does it cost? \_\_\_\_\_
6. Does the customer pay by credit card or with cash? \_\_\_\_\_

### Discussion

What was the last item of clothing you bought? Where and when did you buy it?

Are you happy with it?

### Vocabulary Box

Write any new words you have learnt in this lesson.