

**1. Fill in the correct form of the adjectives/ adverbs in brackets.**

Dear Sir/Madam,

I am writing to complain about the \_\_\_\_\_ (bad) service I have ever received from your company. I bought a computer game from Top Games Stores on 17th November. Unfortunately, I experienced a number of problems when I contacted the store about the game.

I ordered the \_\_\_\_\_ (recent) version of Friends of the Earth computer game and, despite the promise that your company has one of the \_\_\_\_\_ (fast) delivery times in the area, it did not arrive until 27<sup>th</sup> November, ten days \_\_\_\_\_ (late). To make matters \_\_\_\_\_ (bad), when I eventually received the game, it was badly scratched. When I tried to contact the company, the person who dealt with my call was one of the \_\_\_\_\_ (rude) people I have ever spoken to. She told me that I had misused the game and the company could not be held responsible.

As a regular customer of yours I feel very disappointed with the way I have been treated.

Therefore, I would appreciate it if you could replace the computer game or give me a refund.

I look forward to your reply as \_\_\_\_\_ as (soon) possible.

Yours faithfully,

Diane Webbs

**2. Choose the correct item.**

1. Community farms are \_\_\_\_\_ expensive to run than individual farms.
2. My PC works \_\_\_\_\_ better now that I have installed 16 GB RAM.
3. These two dresses look almost the same, but the colour of the second one is \_\_\_\_\_ darker, I think.
4. They recycle as \_\_\_\_\_ of their household waste as possible.
5. Sally thinks paying by credit card is much \_\_\_\_\_ convenient than using cash.
6. Jeans are \_\_\_\_\_ the most popular item of clothing for teens.

