

## Listening Practice

<https://takeielts.britishcouncil.org/take-ielts/prepare/free-ielts-practice-tests/listening/section-2>

Which counsellor should you see? Write the correct letter, A, B or C, next to questions 11–14.

A	Louise Bagshaw
B	Tony Denby

C	Naomi Flynn
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Questions
11) if it is your first time seeing a counsellor
12) if you are unable to see a counsellor during normal office hours
13) if you do not have an appointment
14) if your concerns are related to anxiety

Complete with maximum three words

15. She is talking about their ..... and the services they offer.

16. Daily ..... sessions are held with students.

17. ..... is the best option for students who can make appointments outside office hours.

18. Louise Bagshaw is the right counselor for you if you don't have a .....

19. Appointments are made either through reception or by using their .....

20. Tony Denby is their ..... to the counselling team.

21. Tony has a background in relaxation techniques and .....

22. He will help you cope with ..... , time management and .....