

PAPER 4 LISTENING (approximately 40 minutes)

Part 1

You will hear three different extracts. For questions 1–6, choose the answer (A, B or C) which fits best according to what you hear. There are two questions for each extract.

Extract One

You hear two colleagues, Eva and Colin, talking about a problem at work.

- 1 What is Colin's opinion of their new boss?
 - A She fails to consult with colleagues.
 - B She is too keen to establish new working practices.
 - C She has little understanding of the organisation's history.
- 2 When talking about the problem, Eva is
 - A trying to suggest that it is unimportant.
 - B comparing alternative ways of solving it.
 - C encouraging Colin to take a more positive attitude to it.

Extract Two

You hear an interview with an expert who repairs antique vases.

- 3 What is the expert doing at the start of the interview?
 - A explaining what can ruin a restoration job
 - B comparing various methods of restoration she uses
 - C describing the difficulties of matching colours during restoration
- 4 How does the expert feel about leaving visible cracks in the finished vase?
 - A They should be avoided if at all possible.
 - B They are part of the vase's history and should be seen.
 - C They affect the value of the vase rather than its appearance.

Extract Three

On the radio, you hear a visitor talking to a man about the remote island where he lives.

- 5 The man wants a ferry service between the mainland and the island because
- A he is keen to develop tourism on the island.
 - B he thinks more young people would come to live on the island.
 - C he feels the island people should not be isolated from modern life.
- 6 The speakers have different opinions about whether
- A creating an airport would be advantageous.
 - B building houses on the beach would be advisable.
 - C commercial development would spoil the island's unique nature.

Part 2

You will hear a short radio report about how technology is helping archaeologists who want to learn more about some texts written over 2,000 years ago known as Roman tablets. For questions 7–14, complete the sentences.

ROMAN TABLETS

The speaker says that an Ancient Roman 'tablet' was about as thick as a present-day

 7

At the site of an old

 8, archaeologists discovered about 200 tablets.

Roman soldiers often used tablets when writing letters or documents of a

 9 nature.

On one tablet mentioned, the word 10 is legible as well as people's names.

An expert in what's called

 11 says that the project is very challenging.

Panels on the tablets were once filled with

 12, which provided the writing surface.

Efforts to analyse the original texts using

 13 photography were unsuccessful.

New technology is also being applied to other historical texts which were written using

 14

Part 3

You will hear an interview with an architect called Lucy Collett who designs small buildings. For questions 15–20, choose the answer (A, B, C or D) which fits best according to what you hear.

15 Lucy enjoyed building the tree-house because it

- A gave her children somewhere to play.
- B presented an interesting design problem.
- C demonstrated the type of work she does.
- D allowed her to fulfil a childhood ambition.

16 What fascinated Lucy about the historical phone boxes?

- A their international character
- B their luxurious interiors
- C their range of styles
- D the quality of their construction

17 At college, Lucy designed small buildings so that they

- A could be assembled in a shorter time.
- B would comply better with safety rules.
- C would have a wider range of uses.
- D could be built in a simpler style.

18 Lucy got the idea for a folding market stall

- A from her parents.
- B from travelling salesmen.
- C while she was at a trade fair.
- D while she was on an overseas trip.

19 What did Lucy like best about her award-winning design?

- A the shape
- B the display space
- C the decoration
- D the building material

20 The hotel phone booths which Lucy worked on were

- A developed with mobile phone users in mind.
- B designed for countries with relatively few mobile phones.
- C placed at the entrance to the hotel lobby.
- D intended to be the largest feature of the lobby.

Part 4

You will hear five short extracts in which people are talking about problems related to their work.

TASK ONE

For questions 21–25, choose from the list A–H the problem each person encounters.

TASK TWO

For questions 26–30, choose from the list A–H each person's current feeling.

While you listen you must complete both tasks.

- A a troublesome client
- B poor pay and conditions
- C a difficult colleague
- D conflict with management
- E a failed project
- F excessive responsibility
- G a lack of promotion
- H an inefficient IT system

Speaker 1 21

Speaker 2 22

Speaker 3 23

Speaker 4 24

Speaker 5 25

- A keen to bring in changes

- B willing to accept their situation

- C sure that things will improve

- D reluctant to make a complaint

- E annoyed by messages from colleagues

- F aware of their own failings

- G miserable in their present job

- H unsure what to do about the problem

Speaker 1 26

Speaker 2 27

Speaker 3 28

Speaker 4 29

Speaker 5 30