

SECTION 1

Questions 1-3

Complete the notes below write **ONE WORD ONLY** for each answer.

NOTES OF CUSTOMER INFORMATION

example	answer
information source:	<i>found in the brochure</i>
Included services	1..... and accommodation
Sydney arrival date:	15th of 2.....
Accommodation criteria:	3.....

Questions 4-6

Complete the form below.

Write **NO MORE THAN THREE WORDS OR A NUMBER** for each answer.

BOOKING INFORMATION

Room type:	4.....
Credit card holder:	5.....
Total cost for one night:	6.....

Questions 7-10

Complete the sentence below.

Write **NO MORE THAN TWO WORDS** for answer.

The 7..... is within walking distance of the accommodation

The customer books 8.....

Aboriginals stone carvings are in the 9.....

The Dreamtime can be experienced beneath the 10.....

SECTION 2

Questions 11-15

Complete the Notes Below

Write **NO MORE THAN TWO WORDS OR A NUMBER** for each answer

Public Service broadcast

Volunteer workers must be at least **11**..... years old

Job applicants should not have **12**.....

Job applicants are asked to submit **13**..... and **14**.....

The employer will pay the expenses of **15**..... and phone calls.

Questions 16-20

Complete the table below

Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer

People need help	Duties	Requirement for volunteers	Service Time
Wheelchair users	Drive clients to scenic locations	- Excellent health - must own a First Aid certificate from the 16	17
The blind	Read books to blind people	- Read English clearly - No 18 is an advantage	Monday mornings
19	Take care of them on holiday	- have knowledge of basic first aid - good health - can elevate to a maximum of 20	1 week in August

SECTION 3

Questions 21-30

Complete the notes below

Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer

Environmental change Discussion

Agricultural work is having an **21**..... effect on the environment.

Too much farming operation has caused a serious problem, which is called **22**.....

Many places now seem to look like desert rather than **23**.....

One proof the article had pointed out to show that things can hardly grow in some areas is the **24**.....

The relation between the number of farmers and the acreage of woodland is **25**.....

One reason for plants cannot grow is that the earth contains too much **26**.....

Researchers have carried out a test to show the **27** of the solution.

The possible range of salinity to grow plants is **28**.....

The **29**..... in Dr Horst's books are useful and worth studying.

The student needs a **30**..... to do his presentation

SECTION 4

Questions 31-35

Complete the sentences below.

Write **NO MORE THAN TWO WORDS** for each answer.

Bees that help with pollination benefit flowers and **31**.....

Bees produce wax that can be made into candles and **32**.....

Dragonflies primarily eat **33**.....

Insects in summer can be harmful because they can carry such deadly diseases as malaria, **34**..... and sleeping sickness

Harmful insects may destroy crops, clothes, furniture, and even the **35**.....

Questions 36-40

Complete the notes below.

Write **NO MORE THAN TWO WORDS** for each answer.

How to kill bad Insects

Chemical Method

These solutions to insect problems are often not worthwhile because:

- a) They are effective on a **36**.....
- b) They Can bring harm to **37**.....
- c) Insects become **38**..... to the chemicals quickly.

Biological methods

These Methods are **39**..... than chemical methods of eliminating harmful insects.

Breeding control method

In order to control the breeding of insects, one needs to understand the insects' **40**.....