

LISTENING COMPREHENSION

A  **Listen for main ideas** Decide if the guests are satisfied or not. Then explain your answers.

Room
586

- ☐ Satisfied
☐ Not satisfied

Room
587

- ☐ Satisfied
☐ Not satisfied

B  **Listen for details** Listen again and complete each statement.

Room
586

The guest wants someone to take away,
bring up and,
and pick up

Room
587

The guest wants someone to the,
bring up, and the