

## 8.4 Speaking and writing

### Speaking asking for clarification

- 1 Match sentences and questions 1–6 to responses a–f.
- |  |                                    |
|--|------------------------------------|
| 1 Sorry, what did you say?                   | a Nothing. I'll explain later.     |
| 2 What do you mean by 'a problem'?           | b Never mind. I'll draw you a map. |
| 3 Sorry, I keep losing the signal.           | c I said, I'm going to be late.    |
| 4 I'm afraid I can't follow your directions. | d I said, do you come here often?  |
| 5 Sorry, what was that?                      | e Can I call back later?           |
| 6 Sorry, I'm a bit confused.                 | f Don't worry. I'll say it again.  |

2a Complete the conversation with the phrases in the box.

a really bad connection   breaking up   could you speak up  
I'm a bit lost   Pardon   Please could you explain  
repeat that please   noisy in here

- A Raz? Where are you?  
B Hi, Amara. I'm on my way.  
A <sup>1</sup> Pardon?  
B I'm on my way.  
A Sorry, it's too <sup>2</sup> \_\_\_\_\_.  
Are you on your way? The party started an hour ago.  
B Amara, I'm nearly there. But I've forgotten your address.  
A Sorry, Raz. You're <sup>3</sup> \_\_\_\_\_. Can you remember my address?  
B No, that's the problem.  
A Raz, please <sup>4</sup> \_\_\_\_\_?  
B OK. IS THAT BETTER?  
A Yes, that's much better. I said can you remember my address? It's number 107.  
B Could you <sup>5</sup> \_\_\_\_\_?  
A 1-0-7. A hundred and seven South View Avenue.  
B Right. <sup>6</sup> \_\_\_\_\_ how to get there from the bus stop?



- A OK. When you get off the bus, walk up the hill and take the second right.  
B Amara, this is <sup>7</sup> \_\_\_\_\_.  
A Up the hill and second right. Did you get that?  
B Sorry, <sup>8</sup> \_\_\_\_\_.  
A Raz. Raz? He's gone.

- b 8.3 Listen and check your answers to the conversation in exercise 2a.

### Writing completing a form

- 3 Complete the form with the words in the box.

Date of birth   Forename   Gender   Marital status  
Next of kin   Occupation   Place of birth   Signature  
Surname   Title

1 <u>Title</u>	Ms
2 _____	Larsson
3 _____	Agnetha
4 _____	Female
5 _____	22.09.1966
6 _____	Stockholm, Sweden
7 _____	Married
8 _____	Doctor
9 _____	Bjorn Larsson (husband)
10 _____	Agnetha Larsson

#### I can ...

	Very well	Quite well	More practice
use <i>make</i> and <i>do</i> .	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
understand connected speech.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ask for clarification.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
complete a form.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>