

## Part 1: Answer the questions in complete form.

## Recording 1

1. Why is he going to the electronics store?
2. Does he have another computer?

## Recording 2

3. What is he looking for?
4. Where is he? (be specific about the kind of store)

## Recording 3

5. What kind of book has he read lately?
6. Where did he buy it?

## Recording 4

7. What is the problem with that store?
8. What will she probably get?

## Part 2: Complete with ONE, TWO or THREE words:

The training manager is welcoming the new **9)** ..... at **10)** ..... . Her name is Mandy **11)** ..... . She is guiding them about the **12)** ..... of the store. The stock crew is on the **13)** ....., then on the first floor **14)** ..... can be found and finally the place where the sellers will work is the **15)** ..... floor, they will be selling make-up and **16)** .....

Most of the hired people will work just 17)..... from Monday to Saturday in the morning or in the 18)....., and they will have a 19)..... which is Thursday. On the other hand the full-time 20)..... will have either 21)..... or 22)..... off.

There is a regular 23)..... for those who live far from town, but the department store offers a no 24)..... bus service for the one who live nearby, and a small monthly 25)..... should be paid for those who will be using the staff 26)..... .

All staff will get 27)..... on some items and services, for example at the 28)..... . However, there won't be any discounts for 29)..... .

The staff will collect 30)..... at the end of the session, and 31)..... will be withdrawn from the office the first day of work. The department store will provide 32)..... for the lockers in order to keep 33)..... safe.