Uzupełnij luki w tekstach wyrazami z ramki.

shelves	credit card	trolley	section	checkout	cashier	queue

1. I often go shopping to a large supermarket because there are so many different products to choose from. I push my (1)_____ and take things off the (2)_____. I usually try to visit every (3)_____ of the shop to buy everything I need. When I'm done, I go to the (4)_____ and join the long (5)_____ in front of it. After a while the (6)_____ tells me how much I have to pay. The bill is usually quite big so I prefer to pay by (7)_____.

goods	crowded	traders	cash	fair	bargain

2. Once a week there is a big (8)_____ in our local marketplace where you can get almost any kind of (9)_____. The (10)_____ come from towns and villages nearby. The place gets very (11)_____ as most people walk slowly from one stall to another, sometimes stopping to take a good look at something. If you're interested in something, you may try and (12)_____ with the seller to get a better price. Of course, if you decide to buy something, you have to pay (13)_____.

Uzupełnij brakujące wyrazy w tekście. Niektóre litery zostały podane.

(1) **o _ l _ _ e** shopping means you can buy things through the Internet and it's already very popular nowadays. You can (2) **_ r _ _ r** almost all sorts of goods from your home or office. All you need to do is (3) **r _ g _ _ t _ r** (this usually takes no more than a couple of minutes), or, if you've done that before, just (4) **l _ _** in and you're free to browse the items on sale. The prices are usually more attractive than in ordinary shops, even if you include the costs of the (5) **d _ l _ _ _ ry**. What's more, if you're looking for some new software, an e-book or MP3 music, you don't have to wait at all because you can easily (6) **d _ _ n _ _ _ d** these things after you've paid for them. You can use some special websites like eBay or Allegro, which are extremely popular online (7) **au _ t _ o _ s** where you can buy both brand-new and second-hand things of all kinds.

Do podanych nazw punktów usługowych z kolumny A dopasuj kojarzące się z nimi słowa/czynności z kolumny B.

A	B
1. at a garage	a. clothes – dry-clean, press
2. at the dentist's	b. camera – repair, photos/slides – take, develop, print
3. at a dry-cleaner's	c. blood pressure/pulse – take, ears/eyes – test, weight – measure
4. at a tailor's/dressmaker's	d. car – repair, service, oil – change, check, tyres – change
5. at a hairdresser's	e. tooth – take out, fill, teeth – clean
6. at a photographic shop	f. car – wash, polish
7. at the doctor's	g. hair – do, style, dye, cut, colour
8. at a shoe repairs	h. clothes – make, mend
9. at a car wash	i. shoes – repair, mend

1	2	3	4	5	6	7	8	9

Uzupełnij luki w tekście wyrazami z ramki.

commerciais advert leaflets mailing advertising persuade banners spam

We can't imagine today's world without (1)_____. It's all around us. You come back home from work or school and see a lot of (2)_____ in front of your door (your letter-box is probably full of catalogues or direct (3)_____ forms). You sit down to dinner, open the newspaper and start reading. After about 2 minutes you have read the whole page because most of it is just a large (4)_____. You turn on the television to watch a film or the news and start waiting (you could have another dinner in the meantime) because you can only see different kinds of (5)_____ which try to (6)_____ you to buy or use all kinds of goods and services, from washing powders to bank loans. Late in the evening (the 90-minute film took you 3 hours to watch) you want to find some information on the Internet. Sure, but first you must click a hundred times to close the (7)_____ which appear on the screen non-stop. Probably, you also want to have a look at your electronic mailbox. Ah, and you've got new mail, that's nice. But most of it is just (8)_____ which you decide to delete without reading.

Uzupełnij dialog wyrazami z ramki. Każdego słowa możesz użyć tylko raz.

replace refund return work wrong receipt

Shop assistant: Good morning, can I help you?
Customer: Yes, I bought this hair dryer here yesterday and I'd like to (1)_____ it.
Shop assistant: What's (2)_____ with it?
Customer: I don't know. It just doesn't (3)_____. When I came home, I turned it on and nothing happened.
Shop assistant: OK, have you got your (4)_____?
Customer: Yes, here you are.
Shop assistant: Shall I (5)_____ it or would you like a (6)_____?
Customer: I think I'd like to get my money back, thank you.