

- _____ in Broad Street.
- 4 Help! Two men _____ into my
_____ in Broad Street.
- 5 One man _____ the display case with a
_____.
- 6 The two thieves _____ some
_____.
- 7 Two men with bags _____ down to the
_____.
- 8 The two men _____ into a
_____. They are on the river now.

2 Damage and loss

- 1  20 In each sentence, fill in the gap and underline the best verb. Then listen, check and repeat.

- 1 They *have* bent / burnt the router antenna.
- 2 The user manual *is* torn / burnt.
- 3 Someone _____ bent / broken the camera.
- 4 The body of the radio _____ cracked / cut.
- 5 The speakers _____ damaged / torn.
- 6 Someone _____ cut / bent the power cable.
- 7 The lenses of the goggles _____ cut / scratched.
- 8 I _____ burnt / broken my overalls.
- 9 They _____ dented / torn the car door.

- 2  21 Listen to Part 1 of the dialogue and correct the customer details. Then listen to Part 2 and complete the damage report.



Order No:	PC08/1020/0017	Item	Damaged	Missing
Name:	Mr Bert Sandle	1 router antenna	<i>bent</i>	
Address:	14 Hayford Road	2 mouse		✓
	Catford	3 computer screen		
	London	4 keyboard		
Postcode:	SE10 4QU	5 power cable		
Tel:	0208 411 4009	6 LH speaker		
Email:	bsandell87@bdg.co.uk	7 RH speaker		
		8 user manual		

- 3 Complete the sentences. Some of the phrases are used more than once.
- are doesn't have has is there's there are

Reporting damage	Reporting something missing
1 The box <i>is</i> damaged.	1 The headphones _____ missing.
2 The overalls _____ torn.	2 _____ no pliers in the toolbox.
3 _____ a dent on one of the speakers.	3 The power cable _____ a plug.
4 _____ some cracks on the body of the radio.	4 _____ no batteries in the box.
	5 The radio _____ no antenna.
	6 _____ no user manual in the box.

3 Past events



- 1 Read the diary of a space tourist. Then complete the interview below.

1 Q: which year / travel / to / ISS?

Which year did you travel to the ISS?

A: In 2008.

2 Q: when / you / take off ?

A: On April 12th.

3 Q: how / travel / into space ?

A: On the Space Shuttle.

4 Q: what / take / with you ?

A: Six Luka cameras and my laptop.

5 Q: what / do / on / ISS ?

A: I tested all the Luka cameras.

6 Q: you / repair / solar panel ?

A: No. John repaired it.

12.04.08 Took off on Space Shuttle.
Took 6 Luka cameras and laptop.

13.04.08 Shuttle docked with International Space Station (ISS)

14.04.08 Tested all 6 Luka cameras. All worked OK.

15.04.08 John did spacewalk. He repaired solar panel on ISS.

20.04.08 Left ISS, after 7 days.

21.04.08 Returned to earth.
Landed in USA.

7 Q: when / you / leave / ISS ?

A: On April 20th.

8 Q: when / you / land / in / USA ?

A: On April 21st.

- 2 Ben damaged his laptop a month ago. He rang the IT hotline. Write his answers to the questions. Use the past simple + *ago*.

1 When did you buy your laptop? (10 months)

I bought it 10 months ago.

2 When did you drop it? (4 weeks)

3 When did you phone the company? (3 weeks)

4 When did you bring it into the Service Department? (10 days)

5 When did you send your email? (3 days)

6 When did you receive our bill? (2 days)

7 When did you ring? (10 minutes)

4 Word list

VERBS (Irregular)	VERBS (Regular)	VERBS (Damage)	NOUNS (Building)
bend / <i>bent</i>	check	bend	beam
break	climb	break	brick
burn	crack	burn	bucket
buy	crash	crack	builder
cut	dent	cut	crane
drive	happen	dent	digger
fall	land	scratch	hard hat
fly	launch	tear	scaffolding
go	lift	NOUNS (General)	sledgehammer
lose	move	accident	NOUNS (Space)
put	order	ambulance	global navigation
sell	raise	body (of radio)	moon
send	repair	damage	satellite
speak	scratch	display screen	shuttle
steal	snorkel	fuse	space station
take	PHRASAL VERBS	goggles (plural)	space tourist
tear	break into (irregular)	insulation	space walk
write	pick up (regular)	lens	telescope
	put on (irregular)	overalls (plural)	
	take off (irregular)	spark plug	
		surface	

- 1 Write the past tenses of all the irregular verbs on the Word list. (See the example at the top of column 1.)
- 2 Complete the sentences with nouns from the Word list.
 - 1 They put the i_____ around the water pipe.
 - 2 He climbed up to the top of the s_____.
 - 3 He broke the bricks with a s_____.
 - 4 He put a h_____ h_____ on his head and started work.
 - 5 The c_____ lifted the metal beam onto the building.
 - 6 One of the builders drove the d_____ into a brick wall.
 - 7 He had an accident. He didn't put on his g_____ and damaged his eyes.
 - 8 He stopped work, took off his dirty o_____ and went home.