

Jobs in tourism - revision

Match the job titles with the correct definitions:

BELLBOY RECEPTIONIST CONCIERGE ENTERTAINER
EXECUTIVE HOUSEKEEPER GUIDE
EXECUTIVE CHEF TRAVEL AGENT
FLIGHT ATTENDANT WAITER

1. writes menus, instruct cooks and employ kitchen staff

2. inspects rooms and manages cleaning staff

3. makes reservations and checks guests in and out

4. carries a guest's luggage to and from the room

5. sells and arranges trips and tours for customers

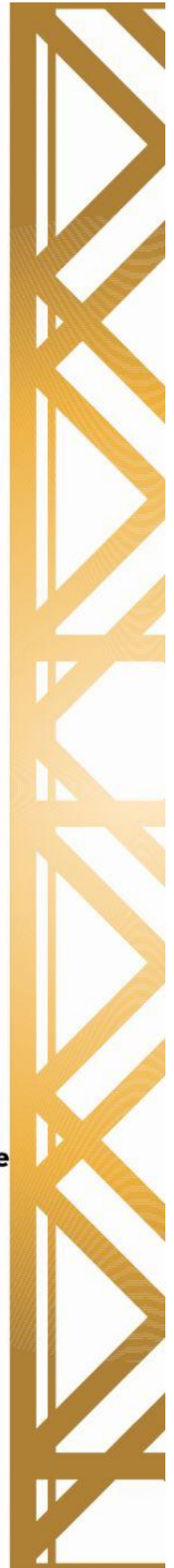
6. takes visitors on tours of sites, cities, or in nature

7. tells jokes, sings and entertain people

8. serves food and drinks and looks after passengers on a plane

9. serves at tables in a restaurant

10. gives advice and additional services to guests



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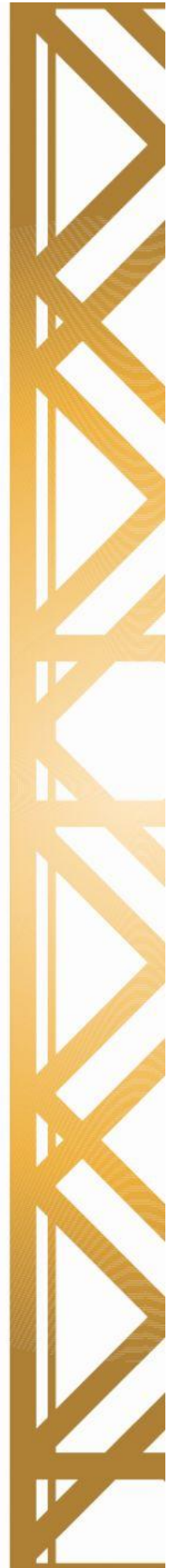
Match the personality adjectives to their Polish meanings:

EFFICIENT ENERGETIC ENTHUSIASTIC FLEXIBLE
ORGANIZED OUTGOING PEOPLE-FOCUSED
PROFESSIONAL HARD-WORKING RESPONSIBLE
COMMUNICATIVE CUSTOMER-FOCUSED

1. otwarty / towarzyski
2. komunikatywny
3. wydajny
4. skoncentrowany na ludziach
5. skoncentrowany na klientach
6. energiczny
7. pracowity
8. elastyczny
9. profesjonalny
10. odpowiedzialny
11. entuzjastyczny
12. zorganizowany

Match the words with their opposites:

FULL-TIME	SEASONAL
HIGH-PAID	LONG-TERM
PERMANENT	SHIFTS
REGULAR DAYTIME HOURS	PART-TIME
ALL YEAR ROUND	TEMPORARY
SHORT-TERM	LOW-PAID



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Complete the sentences with the correct word starting from a letter given

1. He gets on well with people - he is a good t_____ worker.
2. She has good customer s_____ skills.
3. I am writing to a _____ for the position of a hotel receptionist.
4. Please find a _____ a copy of my CV.
5. I look f _____ to hearing from you.
6. I have a three years' e _____ working in a local hostel.
7. My r _____ include making reservations and checking guests in and out.
8. As you can s _____ from my CV, I speak English and German fluently.
9. I usually work s _____. One week I start my job in the morning and another week I come to work in the evening.