

## Conflict Resolution

### True or False

Read each statement below, write (T) if the statement is True and write (F) if the statement is False.

1. \_\_\_\_ A conflict is when two or more people disagree about something, and one of them experiences negative feelings towards the problem.
2. \_\_\_\_ If someone takes something that belongs to you, the right thing to do would be to take something that belongs to them without their permission.
3. \_\_\_\_ A resolution is the way two or more people solve a problem, with no bad feelings after the problem has been solved.
4. \_\_\_\_ If someone does something that hurts you, you should fight them and not tell them how you feel.
5. \_\_\_\_ Conflict resolution is when a problem has been solved, and everyone has been treated fairly.

### Multiple Choice

Read each sentence below and circle the correct answer.

6. In order to make things fair, everyone involved in the problem should:
  - a. Shout at each other.
  - b. Call each other bad names.
  - c. Avoid making things worse.
  - d. Stop being friends with each other.
7. To understand a problem, we should:
  - a. Talk while another person is talking.
  - b. Treat them in an unfair way.
  - c. Tell the other person you do not want to talk to them.
  - d. Put yourself in their shoes & think about how you would feel.

8. When you are upset with or hurt by someone, it is important that you:

- a. Get back at the other person.
- b. Handle the problem the right way.
- c. Win the argument.
- d. Yell at the other person.

9. Conflict resolution is when you try to solve a problem in a way that:

- a. Starts a fight.
- b. Makes you angry.
- c. Makes everyone happy.
- d. Makes others cry.

**Short answer**

10. When you think of the word conflict, what words come to mind? List five (5). For example: Blaming.

1. \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_

4. \_\_\_\_\_

5. \_\_\_\_\_