

LESSON 1

CATERING INDUSTRY

Complete the table with information from the text.

| Type of catering | Types of venues | Type of service |
|---------------------|--|--|
| commercial catering | (3) (4) (5) (6) (7) (8) | takeaway (11) self-service (12) |
| | factory or office block canteens | |
| | hospitals | |
| | (9) | |
| | (10) | |
| | buffet car service station | |

Decide if these sentences about catering are true (T) or false (F).

- 1 Catering is providing people with food and drink.
- 2 The term 'catering' is only used for social situations like parties.
- 3 You find catering services only in hotels, restaurants or cafes.

Read the text about catering and check your answers.

Catering is the provision of food and drink and it is divided into two basic sectors: commercial businesses, where the main aim is to make a profit, and non-commercial businesses (welfare), where the main aim is to provide a nonprofit-making social service. Commercial catering is usually found in hotels, restaurants, pubs, bars, cafes or fast food outlets, where you can eat in or take away the food and beverages you buy. But commercial catering can also be found in the transport industry in places such as railway stations, airports or motorway service stations and on ships and trains, where the place you eat is called a buffet car and offers self-service, or on aeroplanes, where on the other hand there is waiter service provided by the cabin crew. In other words, whenever people travel any distance for work or pleasure, they are able to eat and drink thanks to the catering service provided. Catering at private events, such as social events or gatherings and wedding receptions, or public events including rock concerts or football matches is also considered commercial. Welfare catering ranges from providing food for workers at a subsidised price in factory or office block canteens, to catering in hospitals, schools or prisons, where people pay nothing or very little for the service.

Read the text again and match these words with the pictures.

canteen, fast food outlet, buffet car, service station, self-service, waiter service