

# Listening to instructions

*I can understand instructions.*

Choose the word that does not match with the verb in bold.

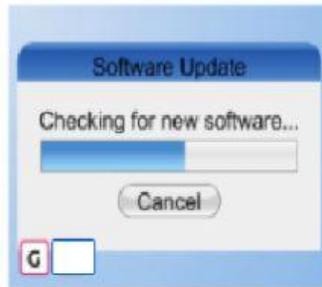
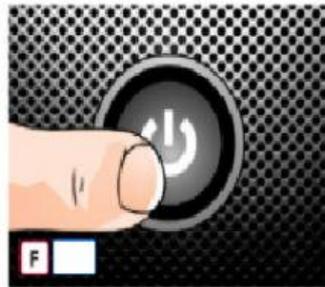
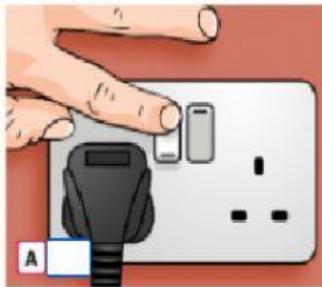
- |                     |               |              |                      |
|---------------------|---------------|--------------|----------------------|
| 1 <b>scan</b>       | a photo       | a drawing    | a video              |
| 2 <b>upload</b>     | the internet  | a photo      | a video              |
| 3 <b>connect to</b> | your password | the internet | a Wi-Fi network      |
| 4 <b>download</b>   | the Web       | an app       | some software        |
| 5 <b>enter</b>      | a password    | a webcam     | your contact details |
| 6 <b>delete</b>     | a contact     | a document   | headphones           |

- 2 **VOCABULARY** Complete the instructions for setting up a printer. Circle the correct verbs.

## Setting up your new printer

- ▶ Take your new printer out of the box and <sup>1</sup>**remove**/**install** all packaging.
- ▶ <sup>2</sup>**Turn on**/**Connect** the printer to the power source.
- ▶ <sup>3</sup>**Install**/**Turn on** the printer. (The green light flashes.)
- ▶ <sup>4</sup>**Download**/**Connect** the printer to your computer with the cable.
- ▶ <sup>5</sup>**Upload**/**Install** the printer software, and <sup>6</sup>**follow**/**delete** the on-screen instructions.
- ▶ <sup>7</sup>**Remove**/**Restart** your computer.
- ▶ <sup>8</sup>**Enter**/**Visit** the printer website and <sup>9</sup>**download**/**scan** the operating instructions.

- 3  3.20 Read the **Listening Strategy**. Then listen to the instructions. Number the pictures (A–H) in the correct order.



5 3.21 Listen to three conversations with a computer Help Desk. In each conversation, how many steps are there in the instructions: 3, 4 or 5?

6 3.21 Listen again and circle the correct words.

### Conversation 1

- 1 The woman asks the man to check the power source / cable behind the computer.
- 2 At first the man forgets his password / office network.

### Conversation 2

- 3 The woman finds the missing files in the recycle bin / on the desktop.
- 4 The man tells the woman to drag the documents / recycle bin into the folder.

### Conversation 3

- 5 Ben can't use his memory stick / computer.
- 6 Sally works in room 240 / 204.