



ON THE PLANE



1. Useful words and phrases:

A boarding pass

Business class

Economy class

No smoking

16A Window

16B Aisle

Exit

Emergency exit

Fasten the seatbelts.

Keep the seatbelts fastened all the time.

Lavatory vacant

Lavatory occupied

Return to your seat.

Flotation device is under your seat.

To take off

To land

To serve snacks and drinks

Altitude

Arrive in London

Arrive at the airport

Oxygen mask



3. What's the problem?

Sam: Is it 26E?

Bob: Yes, you are right.

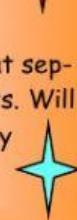
Sam: And your seat is 26D, am I right?

Bob: Yes, you are. What's up?

Sam: You see, my wife's seat is 26C. We seat separately and she is afraid of planes and flights. Will you be so kind as to change your seat with my wife?

Bob: No problem. I like the aisle seat.

Sam: Thank you very much!



5. What can you have for lunch on the plane?

Steward: Hello! Salmon or chicken?

Tom: No, thank you. I'm a vegetarian.

Flight attendant: Then, this is your tray; it is for vegetarians.

Tom: Thank you.

Flight attendant: Anything to drink?

Tom: Yes, coffee, please.

Flight attendant: Regular or decaf?

Tom: Regular.

Flight attendant: Cream and sugar?

Tom: Cream, no sugar, and a glass of still water, please.

Flight attendant: There you go.

Tom: Thank you.



2. Where is Tom's seat?

Flight attendant: Hello! May I see your ticket?

Tom: Here you are.

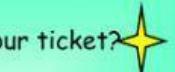
Flight attendant: Your seat is 46D Business Class non-smoking section. It is in the middle of the central seat rows. Welcome on board!

Tom: I'm sorry, could you repeat that?

Flight attendant: You have to go forward, turn to the left to that aisle. Your seat will be the second from the aisle on the right.

Tom: Thank you very much.

Flight attendant: You're welcome!



4. What did the pilot and stewardess announce?

Pilot: "Good afternoon, ladies and gentlemen!"

Captain Daniels and his crew would like to welcome you aboard British Airways non-stop flight 161 to Heathrow Airport in London. We are currently flying at an altitude of 9,000 meters. Our flight time will be approximately 2 hours 40 minutes. Our speed is about 700 miles an hour. We will arrive in London at about 4.20 p.m. The temperature in London is now minus four degrees Celsius. Our flight attendants will serve lunch in half an hour. Thank you for flying British Airways.



Flight attendant: "Ladies and Gentlemen, may I have your attention, please? You can see the "Fasten Seatbelts" sign now. When you are in your seat, please keep your seatbelts fastened all the times. Thank you!"



6. What information is necessary for the landing card?

Steward: Excuse me, are you British or German?

Tom: German.

Steward: Could you complete this landing card, sir?

Tom: All right. Family name, first name, date of birth, country of citizenship, nationality, passport number, point of departure, destination, visa issued, home address, city in Great Britain, date of departure. Everything is in capital letters. Steward, is it OK now?

Steward: Yes, that's OK.

Tom: Thank you.



1. Read the words in the box and put them into the correct column in the chart below.

take a baggage trolley window seat terminal flight attendant baggage reclaim area
show your passport boarding card go through security control check-in desk duty-free shop take off
go through customs collect baggage board the plane departure gate land passengers aisle seat
pilot fasten your seatbelts check in

PLACES IN THE AIRPORT	PEOPLE	ACTIONS	ON BOARD THE PLANE