

## Fill in the blanks on Answering the telephone at work:

1. Good \_\_\_\_\_ (morning, afternoon) "Jessie's Baked Goods" how \_\_\_\_\_ (should, may) I assist you?
2. What \_\_\_\_\_ (is, are) your hours of operation today?
3. Where \_\_\_\_\_ (is, are) your store located?
4. What \_\_\_\_\_ (is, be) the name of your head baker?
5. How \_\_\_\_\_ (long, soon) does it take for a large sheet cake to feed 25 people take?
6. What \_\_\_\_\_ (are, amount) the prices of your two layer coconut frosting cakes with no words on it?
7. Do you \_\_\_\_\_ (got, have) other flavors of icing for your cakes?
8. Can I \_\_\_\_\_ (text, speak) with your head baker?
9. I need a \_\_\_\_\_ (special, regular) order by the end of the \_\_\_\_\_ (day, week) is this possible?
- 10 Does \_\_\_\_\_ (your, you) bakery offer delivery service?