

## Calling to Get a Reservation

-LISTEN AND COMPLETE. USE THE WORDS FROM THE BOX.

**A:** I'd like to reserve a \_\_\_\_\_.

**B:** That should be no problem. May I have your full name, please?

**A:** My name is John Sandals.

**B:** Hello, Mr. Sandals. My name is Michelle. What days do you need that \_\_\_\_\_, sir?

**A:** I'm planning to visit New York from Friday, April 14 until Monday, April 17.

**B:** Our room rates recently went up. Is that okay with you, Mr. Sandals?

**A:** \_\_\_\_\_ per night are we talking about?

**B:** Each night will be \$308.

**A:** That price is perfectly \_\_\_\_\_.



**B:** Wonderful! Do you prefer a smoking or nonsmoking room?

**A:** \_\_\_\_\_, please.

**B:** Next question: Is a queen-size bed okay?

**A:** That sounds fine.

**B:** Okay, Mr. Sandals. Your reservation is in our \_\_\_\_\_. All we need now is a phone number.

**A:** Certainly. My phone number is 626-555-1739.

**B:** Thank you, Mr. Sandals. We look forward to seeing you in New York!

hotel room - Nonsmoking - reservation - computer - How much - acceptable