

Calling to Get a Reservation

-LISTEN AND COMPLETE. USE THE WORDS FROM THE BOX.

A: I'd like to reserve a _____.

B: That should be no problem. May I have your full name, please?

A: My name is John Sandals.

B: Hello, Mr. Sandals. My name is Michelle. What days do you need that _____, sir?

A: I'm planning to visit New York from Friday, April 14 until Monday, April 17.

B: Our room rates recently went up. Is that okay with you, Mr. Sandals?

A: _____ per night are we talking about?

B: Each night will be \$308.

A: That price is perfectly _____.

B: Wonderful! Do you prefer a smoking or nonsmoking room?

A: _____, please.

B: Next question: Is a queen-size bed okay?

A: That sounds fine.

B: Okay, Mr. Sandals. Your reservation is in our _____. All we need now is a phone number.

A: Certainly. My phone number is 626-555-1739.

B: Thank you, Mr. Sandals. We look forward to seeing you in New York!



hotel room - Nonsmoking - reservation - computer - How much - acceptable