

**A. Read the following dialogue and answer the questions**

**Reservation clerk :** Blueways Airlines, good morning. May I help you?

**Gary Wine :** Yes, do you have any flights to Venice ?

**Reservation clerk :** Yes, we do. When would you like to fly?

**Gary Wine :** On 6th of September.

**Reservation clerk :** One moment, please... Yes. There is a flight at 4:30 p.m. and one at 6:00 p.m.

**Gary Wine :** That's fine. Can you tell me how much two one-way flights cost?

**Reservation clerk :** Economy, business class or first class ticket?

**Gary Wine :** Economy, please.

**Reservation clerk :** That would be £120.

**Gary Wine :** OK. Could I make a reservation?

**Reservation clerk :** Certainly. Which flight would you like?

**Gary Wine :** The 4:30 p.m., please.

**Reservation clerk :** Can I have your name please?

**Gary Wine :** My name is Gary Wine. That's G-A-R-Y-W-I-N-E.

**Reservation clerk :** How would you like to pay Mr Wine?

**Gary Wine :** Can I pay at the check-in desk when I pick up my ticket?

**Reservation clerk :** Yes, sure. Now, you have been booked Mr Wine. The flight leaves at 4:30 p.m. and your arrival in Venice will be at 7 p.m. The flight number is NWA 476.

**Gary Wine :** OK. Thank you.

1. Where will Gary Wine go?

2. How many tickets does he want?

3. What time is his flight?

4. How much do the tickets cost?

5. What time will he be in Venice?

**B. Read the dialogue and complete it with the given sentences.**

**I'll take your menus. / Here are your menus. / I'll have a hamburger and fries.**

**No, just the bill please. / Enjoy your meal.**

**Waiter :** Welcome to Amy's. \_\_\_\_\_.

I'll be back to take your order in a minute.

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**Waiter :** Are you ready to order?

**Customer 1 :** I'd like the seafood spaghetti.

**Waiter :** And you?

**Customer 2 :** \_\_\_\_\_.

**Waiter :** Would you like anything to drink?

**Customer 1 :** I'll have a Coke, please.

**Waiter :** And for you?

**Customer 2 :** Just water, please.

**Waiter :** OK. So that's one seafood spaghetti, one hamburger and fries, one Coke, and one water.

\_\_\_\_\_.

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**Waiter :** Here is your food. \_\_\_\_\_.

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**Waiter :** How was everything?

**Customer 2 :** Delicious, thanks.

**Waiter :** Would you like anything for dessert?

**Customer 1 :** \_\_\_\_\_.

