

Complete the conversations with the words from the charts below.

the temperature      I recommend      What      Can I help you?

A: Hello, Jessica. \_\_\_\_\_?

B: Yes, please. I think \_\_\_\_\_ of this product is not correct.

A: I, see. \_\_\_\_\_ do you want me to do?

B: \_\_\_\_\_ you to check the temperature in the storage areas.

A: Sure. Right away.

B: Thank you!



You should      What      the wrong number  
report the mistake      I have a problem

A: Excuse me, \_\_\_\_\_ with my order.

B: \_\_\_\_\_ is the problem?

A: I received \_\_\_\_\_ of items. My order only has 15 and it should be 20.

B: Oh, I see. \_\_\_\_\_ call the production department and I recommend you to \_\_\_\_\_.

A: Sure, thanks. I'll call right now.