

**Listen to the following conversation and complete the spaces in blank with the word you hear**

Ms. Lock: (the phone rings) Hello?

Mrs. Harris: Hello. Is this the \_\_\_\_\_?

Ms. Lock: Yes, this is Ms. Lock.

Mrs. Harris: This is Lula Harris in apartment \_\_\_\_\_

Ms. Lock: Yes. How can I \_\_\_\_\_ you, Mrs. Harris?

Mrs. Harris: I am having a \_\_\_\_\_ with the electricity.

Ms. Lock: What \_\_\_\_\_ of problem with the electricity?

Mrs. Harris: Well, it \_\_\_\_\_ going off and \_\_\_\_\_ back on again

Ms. Lock: I see. Is it just the \_\_\_\_\_ or is it the appliances, too?

Mrs. Harris: Let me check.... No, the refrigerator is OK, so it must be just the \_\_\_\_\_.

Ms. Lock: I guess the fuse box \_\_\_\_\_ to be checked. I'll come \_\_\_\_\_ and take a \_\_\_\_\_ at it right away

Mrs. Harris: Thanks so much.