



## MATCH THE WORDS

- 1- Put someone through
- 2- Hang on
- 3- contact
- 4- available
- 5- engaged
- 6- Keep in touch
- 7- line
- 8- dial

- A It connects two telephone
- B Not busy
- C To press the numbers to call someone
- D Communicate and contact with smb.
- E Busy, already in use
- F Connects a person's call to smb.
- G Wait for a short while
- H Telephone, send an e-mail or letter

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8

## CHOOSE THE CORRECT WORD

1-ups, The phone is ringing! Can you **hang up / pick up** the phone?

2-Mary can't talk to her friend because the line is **available/engaged**.

3-**Are / Can** you hold on a moment please?

4-I think you **dialed / available** the wrong number.

5-I am sorry ,I am a busy now .I will **get back/get up** to you soon.