



MATCH THE WORDS

1- Put someone through

2- Hang on

3- contact

4- available

5- engaged

6- Keep in touch

7- line

8- dial

A

It connects two telephone

Not busy

B

To press the numbers to call someone

C

Communicate and contact with smb.

D

E

Busy,already in use

F

Connects a person's call to smb.

G

Wait for a short while

H

Telephone,send an e-mail or letter

1

2

3

4

5

6

7

8

CHOOSE THE CORRECT WORD

1-ups,The phone is ringing!Can you **hang up /pick up** the phone?

2-Mary can't talk to her friend because the line is **available/engaged**.

3-**Are /Can** you hold on a moment please?

4-I think you **dialed /available** the wrong number.

5-I am sorry ,I am a busy now .I will **get back/get up** to you soon.