

### 3 Complete the survey with phrases a–l.

#### Arbon Village Store & Restaurant Survey Report

Now that many tourists are visiting Arbon Village, we decided to ask hotel guests staying in July and August about the local store and other facilities.

(1) *Here are the findings of our survey.*

(2) ..... 110 people.

(3) ..... (103) said that overall they were very happy with the store.

(4) ..... is the proximity of the store and the fact that it provides a pleasant meeting point. This is closely followed by the excellent choice of products.

(5) ..... is that prices are too high, especially for sunscreen. This is reflected by

(6) ..... (34) of respondents.

(7) ..... , many parents are worried about protecting their children from sunburn and thought the prices were unreasonable.

There was also (8) ..... (5) who would like to see extended hours in the store.

Everyone was happy with the local restaurant,

(9) ..... . A customer complained that it had run out of fresh fish when he visited.

(10) ..... (57) of our respondents said they would return next year. (11) ..... was that, on average, visitors from this country spend more per day (\$35) than visitors from overseas.

(12) ..... , this year's survey has provided a great deal of new information about visitors to Arbon Village, and it would be useful to carry out a similar survey next year.

a about a third

b Over half

c a small number of people

d What respondents dislike the most

e As you might expect

f with one exception

g *Here are the findings of our survey.*

h In conclusion

i One of our most interesting findings

j The vast majority

k We surveyed a sample of

l What respondents like the most