

**1. Complete the sentences with the words in the list. There are two extra words.**

file                      install                      key                      app                      open                      upload  
password                      program                      download                      online

1. First of all, you should go \_\_\_\_\_.
2. Next, \_\_\_\_\_ the software.
3. Then, you \_\_\_\_\_ the program.
4. \_\_\_\_\_ in your name.
5. Invent a \_\_\_\_\_ – with numbers and letters.
6. \_\_\_\_\_ the attachment to read the terms and conditions.
7. Use the program to \_\_\_\_\_ photos and videos.
8. You can buy an \_\_\_\_\_ to use this software on your phone.

**2. Complete the dialogue with the words in the list.**

buy an app | network coverage | download posting messages | upload photos | attach a file

GRANDMA Can you help me, Sally? I've got a new smartphone and I haven't got any \_\_\_\_\_

SALLY Maybe you should go outside or upstairs.

GRANDMA Oh yes, upstairs is better. Now, how do \_\_\_\_\_ for this phone – I want to do my shopping on it.

SALLY You don't need to buy it, Grandma – you just need to \_\_\_\_\_ it from the website.

GRANDMA OK. Can I \_\_\_\_\_ on this phone?

SALLY No Grandma – you can only do that on your computer, but you can \_\_\_\_\_ Have you got a social media page?

GRANDMA Social media?! I like talking to my friends and not \_\_\_\_\_.

**3. Write the words**

1. To remove a piece of text so it cannot be seen any more - d\_\_\_\_\_
2. To switch on a function on your mobile so you can't go online – a \_\_\_\_\_  
f\_\_\_\_\_ m\_\_\_\_\_

3. You use it to find information or particular sites online – s \_\_\_\_\_  
e \_\_\_\_\_
4. A website or other application which enables users to communicate with each other by  
posting information, comments, messages, images, etc. – s \_\_\_\_\_ n \_\_\_\_\_
5. To say sorry – a \_\_\_\_\_
6. the activity of using the internet to harm or frighten another person,  
especially by sending them unpleasant messages – c \_\_\_\_\_