

Match the words with their description/ definition.



CLB 2 – Understanding Utility Bills – Skill Building

Understand Utility Bills Vocabulary



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|--------------------|------------------------------------------------------------------------------------------------------------------|
| 1. account number | a) money that you have already paid on your account |
| 2. amount | b) a mistake |
| 3. bill | c) recent charges for a service |
| 4. charge | d) a fee for a service, such as telephone service |
| 5. credit | e) the number that a utility company uses to identify you |
| 6. current charges | f) a statement that lists charges for a service (telephone, cable, electricity, or water) and the date it is due |
| 7. error | g) what you must pay (How much?) |



CLB 2 – Understanding Utility Bills – Skill Building (Part 2)

8. due date h) a charge in addition to other charges

9. late fees i) charges from the last bill that have not been paid
(also called “past charges”)

10. past due charges j) an extra charge added to your bill for paying
after the due date

11. surcharge k) the day or date when payment is expected (also
called (“date due”)

12. total l) any service provided by a public utility.
Telephone, power, water, and cable services are all
utilities.

13. utility m) all the charges, surcharges, and taxes added
together |