

Goods and services

1. Match the verbs on the left with the words and phrases on the right they can go with.

book	software
order	a complaint
pay	a table
top up	a book
download	a bill
make	a mobile phone

2. Which verbs from exercise 1 can you use with the words and phrases in the boxes below?

1. _____

a CD
a DVD

2. _____

music
a film

2. _____

as you go
in cash

4. _____

a seat
a ticket

5. _____

an appointment
a complaint

cash	
credit	account
debit	
bank	machine
e mail	card
phone	
electricity	bill
gas	

3. Cover the words above and say what the things are?



ITEM - COMPANY						
CASH - CASH REPORT						
CUSTOMER NO. 12345678						
CASH NO.	NUMBER	DATE	TIME	RECEIPT	AMOUNT	COST
000001	000001	2010-01-01	10:00	10.00	10.00	10.00
000002	000002	2010-01-01	10:05	10.00	10.00	10.00
000003	000003	2010-01-01	10:10	10.00	10.00	10.00
000004	000004	2010-01-01	10:15	10.00	10.00	10.00
000005	000005	2010-01-01	10:20	10.00	10.00	10.00
000006	000006	2010-01-01	10:25	10.00	10.00	10.00
000007	000007	2010-01-01	10:30	10.00	10.00	10.00
000008	000008	2010-01-01	10:35	10.00	10.00	10.00
000009	000009	2010-01-01	10:40	10.00	10.00	10.00
000010	000010	2010-01-01	10:45	10.00	10.00	10.00
000011	000011	2010-01-01	10:50	10.00	10.00	10.00
000012	000012	2010-01-01	10:55	10.00	10.00	10.00
000013	000013	2010-01-01	11:00	10.00	10.00	10.00
000014	000014	2010-01-01	11:05	10.00	10.00	10.00
000015	000015	2010-01-01	11:10	10.00	10.00	10.00
000016	000016	2010-01-01	11:15	10.00	10.00	10.00
000017	000017	2010-01-01	11:20	10.00	10.00	10.00
000018	000018	2010-01-01	11:25	10.00	10.00	10.00
000019	000019	2010-01-01	11:30	10.00	10.00	10.00
000020	000020	2010-01-01	11:35	10.00	10.00	10.00
000021	000021	2010-01-01	11:40	10.00	10.00	10.00
000022	000022	2010-01-01	11:45	10.00	10.00	10.00
000023	000023	2010-01-01	11:50	10.00	10.00	10.00
000024	000024	2010-01-01	11:55	10.00	10.00	10.00
000025	000025	2010-01-01	12:00	10.00	10.00	10.00
000026	000026	2010-01-01	12:05	10.00	10.00	10.00
000027	000027	2010-01-01	12:10	10.00	10.00	10.00
000028	000028	2010-01-01	12:15	10.00	10.00	10.00
000029	000029	2010-01-01	12:20	10.00	10.00	10.00
000030	000030	2010-01-01	12:25	10.00	10.00	10.00
000031	000031	2010-01-01	12:30	10.00	10.00	10.00
000032	000032	2010-01-01	12:35	10.00	10.00	10.00
000033	000033	2010-01-01	12:40	10.00	10.00	10.00
000034	000034	2010-01-01	12:45	10.00	10.00	10.00
000035	000035	2010-01-01	12:50	10.00	10.00	10.00
000036	000036	2010-01-01	12:55	10.00	10.00	10.00
000037	000037	2010-01-01	13:00	10.00	10.00	10.00
000038	000038	2010-01-01	13:05	10.00	10.00	10.00
000039	000039	2010-01-01	13:10	10.00	10.00	10.00
000040	000040	2010-01-01	13:15	10.00	10.00	10.00
000041	000041	2010-01-01	13:20	10.00	10.00	10.00
000042	000042	2010-01-01	13:25	10.00	10.00	10.00
000043	000043	2010-01-01	13:30	10.00	10.00	10.00
000044	000044	2010-01-01	13:35	10.00	10.00	10.00
000045	000045	2010-01-01	13:40	10.00	10.00	10.00
000046	000046	2010-01-01	13:45	10.00	10.00	10.00
000047	000047	2010-01-01	13:50	10.00	10.00	10.00
000048	000048	2010-01-01	13:55	10.00	10.00	10.00
000049	000049	2010-01-01	14:00	10.00	10.00	10.00
000050	000050	2010-01-01	14:05	10.00	10.00	10.00
000051	000051	2010-01-01	14:10	10.00	10.00	10.00
000052	000052	2010-01-01	14:15	10.00	10.00	10.00
000053	000053	2010-01-01	14:20	10.00	10.00	10.00
000054	000054	2010-01-01	14:25	10.00	10.00	10.00
000055	000055	2010-01-01	14:30	10.00	10.00	10.00
000056	000056	2010-01-01	14:35	10.00	10.00	10.00
000057	000057	2010-01-01	14:40	10.00	10.00	10.00
000058	000058	2010-01-01	14:45	10.00	10.00	10.00
000059	000059	2010-01-01	14:50	10.00	10.00	10.00
000060	000060	2010-01-01	14:55	10.00	10.00	10.00
000061	000061	2010-01-01	15:00	10.00	10.00	10.00
000062	000062	2010-01-01	15:05	10.00	10.00	10.00
000063	000063	2010-01-01	15:10	10.00	10.00	10.00
000064	000064	2010-01-01	15:15	10.00	10.00	10.00
000065	000065	2010-01-01	15:20	10.00	10.00	10.00
000066	000066	2010-01-01	15:25	10.00	10.00	10.00
000067	000067	2010-01-01	15:30	10.00	10.00	10.00
000068	000068	2010-01-01	15:35	10.00	10.00	10.00
000069	000069	2010-01-01	15:40	10.00	10.00	10.00
000070	000070	2010-01-01	15:45	10.00	10.00	10.00
000071	000071	2010-01-01	15:50	10.00	10.00	10.00
000072	000072	2010-01-01	15:55	10.00	10.00	10.00
000073	000073	2010-01-01	16:00	10.00	10.00	10.00
000074	000074	2010-01-01	16:05	10.00	10.00	10.00
000075	000075	2010-01-01	16:10	10.00	10.00	10.00
000076	000076	2010-01-01	16:15	10.00	10.00	10.00
000077	000077	2010-01-01	16:20	10.00	10.00	10.00
000078	000078	2010-01-01	16:25	10.00	10.00	10.00
000079	000079	2010-01-01	16:30	10.00	10.00	10.00
000080	000080	2010-01-01	16:35	10.00	10.00	10.00
000081	000081	2010-01-01	16:40	10.00	10.00	10.00
000082	000082	2010-01-01	16:45	10.00	10.00	10.00
000083	000083	2010-01-01	16:50	10.00	10.00	10.00
000084	000084	2010-01-01	16:55	10.00	10.00	10.00
000085	000085	2010-01-01	17:00	10.00	10.00	10.00
000086	000086	2010-01-01	17:05	10.00	10.00	10.00
000087	000087	2010-01-01	17:10	10.00	10.00	10.00
000088	000088	2010-01-01	17:15	10.00	10.00	10.00
000089	000089	2010-01-01	17:20	10.00	10.00	10.00
000090	000090	2010-01-01	17:25	10.00	10.00	10.00
000091	000091	2010-01-01	17:30	10.00	10.00	10.00
000092	000092	2010-01-01	17:35	10.00	10.00	10.00
000093	000093	2010-01-01	17:40	10.00	10.00	10.00
000094	000094	2010-01-01	17:45	10.00	10.00	10.00
000095	000095	2010-01-01	17:50	10.00	10.00	10.00
000096	000096	2010-01-01	17:55	10.00	10.00	10.00
000097	000097	2010-01-01	18:00	10.00	10.00	10.00
000098	000098	2010-01-01	18:05	10.00	10.00	10.00
000099	000099	2010-01-01	18:10	10.00	10.00	10.00
000100	000100	2010-01-01	18:15	10.00	10.00	10.00



4. Match the words on the left with the meanings on the right.

a shop assistant	the window at the front of a shop
a shop window	looking round the shops but not buying anything
a shopping centre	a list of things to buy
window shopping	a person who works in a shop
a shopping list	a place with lots of shops together

Verbs

to go shopping	to buy the food and other necessary things for the household
to do the shopping	to go to the shops to buy clothes or other things