

Goods and services

1. Match the verbs on the left with the words and phrases on the right they can go with.

book	software
order	a complaint
pay	a table
top up	a book
download	a bill
make	a mobile phone

2. Which verbs from exercise 1 can you use with the words and phrases in the boxes below?

1. _____

a CD
a DVD

2. _____

music
a film

2. _____

as you go
in cash

4. _____

a seat
a ticket

5. _____

an appointment
a complaint

cash	
credit	account
debit	
bank	machine
e mail	card
phone	
electricity	bill
gas	

3. Cover the words above and say what the things are?



4. Match the words on the left with the meanings on the right.

a shop assistant	the window at the front of a shop
a shop window	looking round the shops but not buying anything
a shopping centre	a list of things to buy
window shopping	a person who works in a shop
a shopping list	a place with lots of shops together

Verbs

to go shopping	to buy the food and other necessary things for the household
to do the shopping	to go to the shops to buy clothes or other things